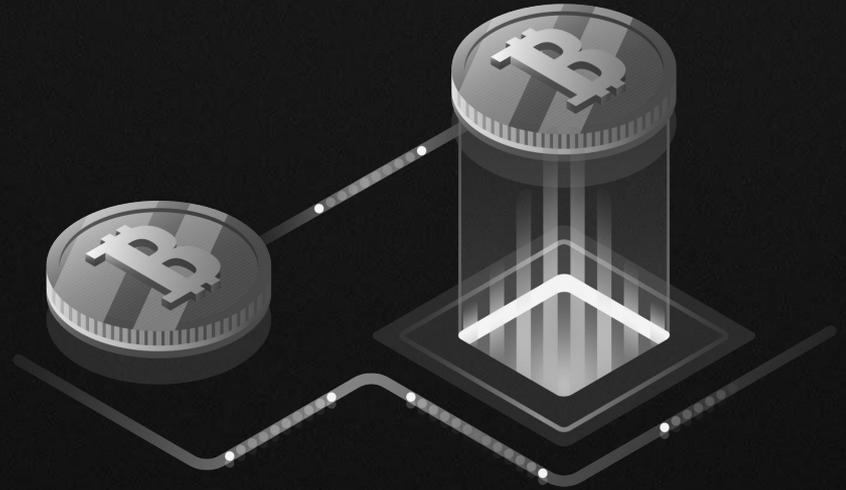




User Guide - Digital Asset Custody



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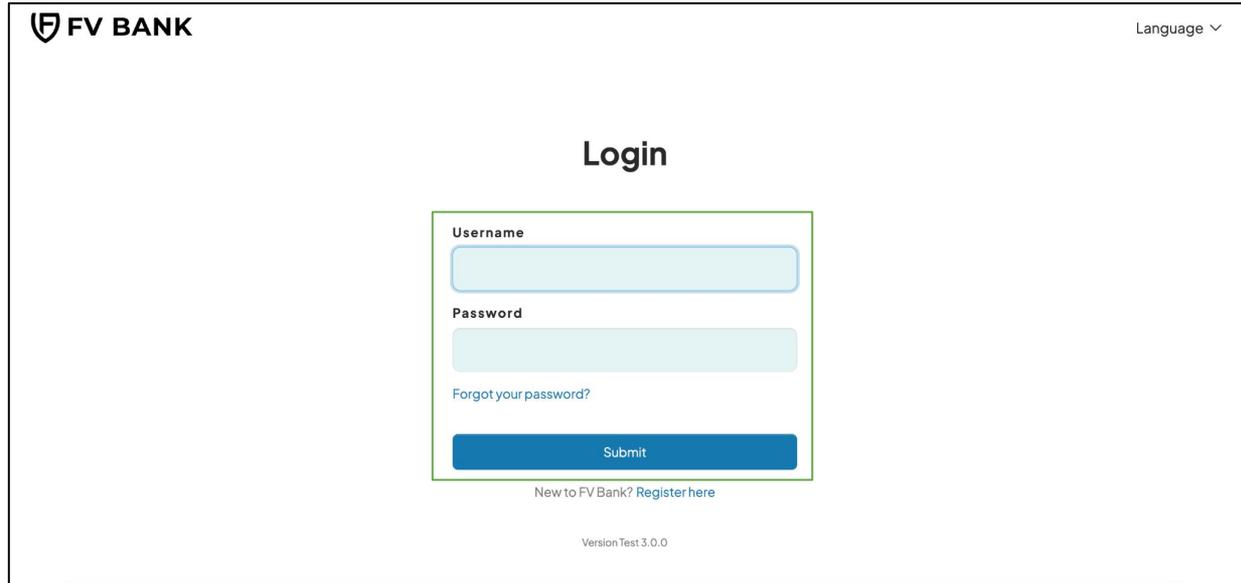
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Login into your FV Bank Account

Visit <https://portal.fvbank.us/login> and enter credentials to login into your FV Bank business or individual account.



The screenshot shows the FV Bank login interface. At the top left is the FV BANK logo, and at the top right is a 'Language' dropdown menu. The main heading is 'Login'. Below this is a form with two input fields: 'Username' and 'Password'. A blue 'Submit' button is positioned below the password field. A link for 'Forgot your password?' is located below the password field. At the bottom of the form area, there is a link for 'New to FV Bank? Register here' and a version number 'Version Test 3.0.0'.

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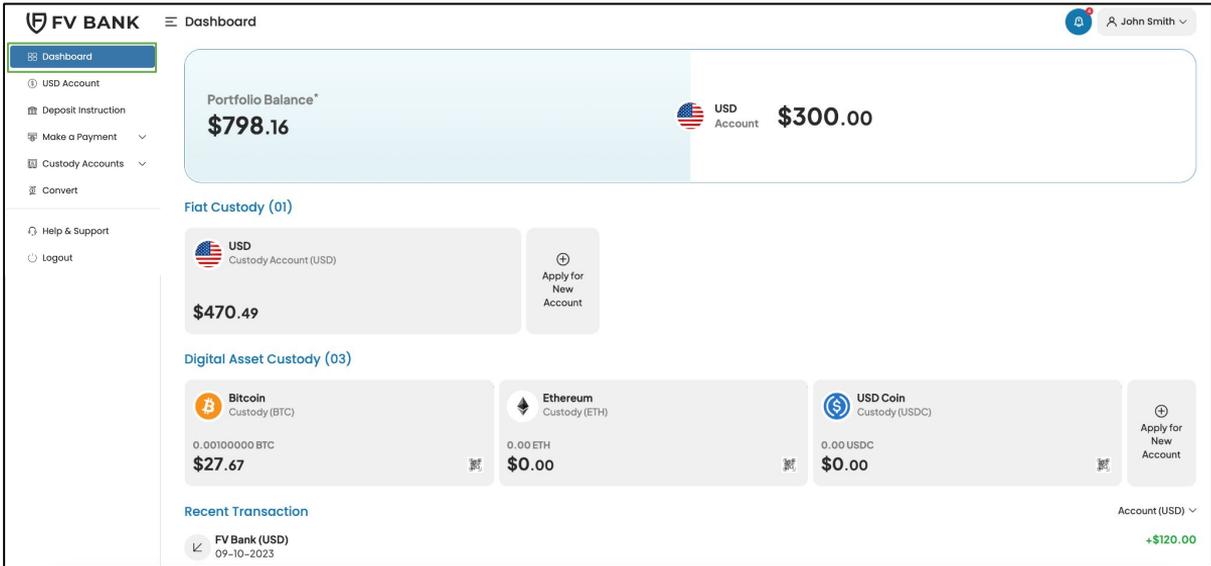
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View FV Bank Dashboard

After logging in to your FV Bank account, you are presented with the **Dashboard** screen.

The **first section** of the the dashboard shows your FV Bank Portfolio and USD account balance. The **following two sections** display the balances and information for your fiat and digital asset custody accounts and the **final section** provides your account's recent transaction history.

On the left side of the screen, you can find the banking menu which allows you to navigate to different banking features. At any time, you can go back to the Dashboard screen by clicking the **"Dashboard"** option in the banking menu



The screenshot displays the FV Bank Dashboard interface. At the top left, the FV BANK logo and 'Dashboard' title are visible. A user profile 'John Smith' is shown in the top right. A left-hand navigation menu includes options like 'Dashboard', 'USD Account', 'Deposit Instruction', 'Make a Payment', 'Custody Accounts', 'Convert', 'Help & Support', and 'Logout'. The main content area features a 'Portfolio Balance' of \$798.16 and a 'USD Account' balance of \$300.00. Below this, there are sections for 'Fiat Custody (01)' with a USD Custody Account (USD) balance of \$470.49 and an 'Apply for New Account' button. The 'Digital Asset Custody (03)' section shows balances for Bitcoin (BTC) at \$27.67, Ethereum (ETH) at \$0.00, and USD Coin (USDC) at \$0.00, each with an 'Apply for New Account' button. At the bottom, a 'Recent Transaction' section shows a transaction from FV Bank (USD) on 09-10-2023 for +\$120.00.

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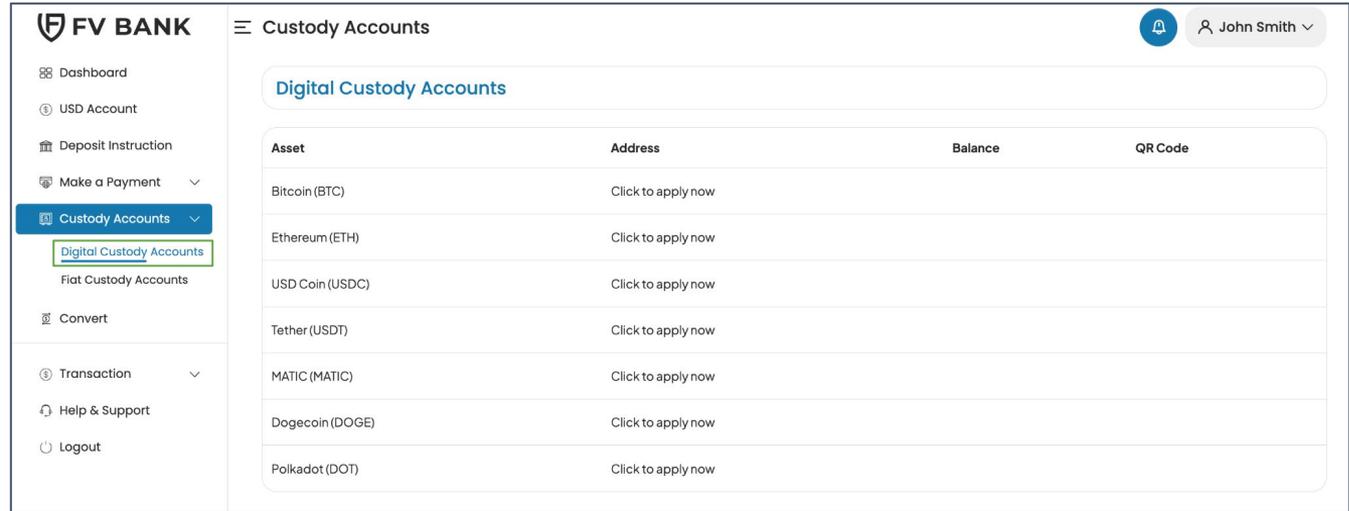
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Apply for Digital Asset Custody Accounts

Step 1

To create a custody account of the desired digital assets - select the **“Custody Accounts”** on the left side banking menu followed by **“Digital Custody Accounts”**.



The screenshot shows the FV Bank mobile app interface. The top navigation bar includes the FV BANK logo, a menu icon, the text 'Custody Accounts', a notification bell, and the user name 'John Smith'. The left sidebar menu contains options: Dashboard, USD Account, Deposit Instruction, Make a Payment, Custody Accounts (highlighted), Fiat Custody Accounts, Convert, Transaction, Help & Support, and Logout. The 'Custody Accounts' option is further divided into 'Digital Custody Accounts' (highlighted with a green box) and 'Fiat Custody Accounts'. The main content area displays a table titled 'Digital Custody Accounts' with columns for Asset, Address, Balance, and QR Code. The table lists several digital assets, each with a 'Click to apply now' link in the Address column.

Asset	Address	Balance	QR Code
Bitcoin (BTC)	Click to apply now		
Ethereum (ETH)	Click to apply now		
USD Coin (USDC)	Click to apply now		
Tether (USDT)	Click to apply now		
MATIC (MATIC)	Click to apply now		
Dogecoin (DOGE)	Click to apply now		
Polkadot (DOT)	Click to apply now		

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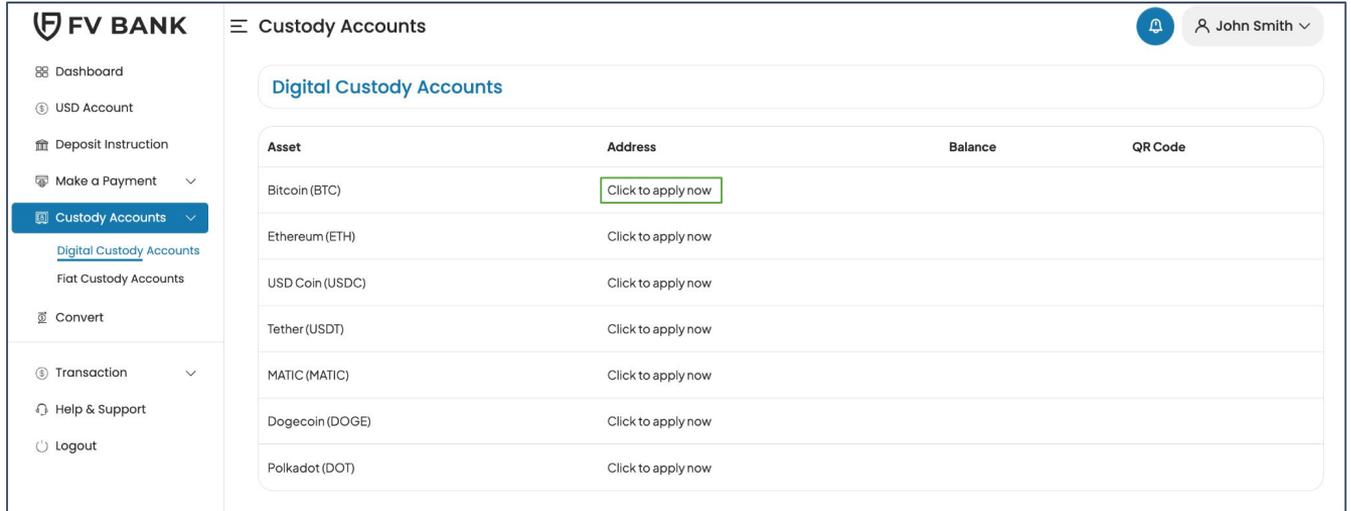
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Step 2

Select **“Click to apply now”** next to the digital assets of your choice (**in this case BTC**)



The screenshot displays the FV BANK interface for managing digital custody accounts. On the left is a navigation menu with options like Dashboard, USD Account, Deposit Instruction, Make a Payment, Custody Accounts (selected), Fiat Custody Accounts, Convert, Transaction, Help & Support, and Logout. The main content area is titled 'Custody Accounts' and features a sub-section for 'Digital Custody Accounts'. Below this is a table with the following structure:

Asset	Address	Balance	QR Code
Bitcoin (BTC)	Click to apply now		
Ethereum (ETH)	Click to apply now		
USD Coin (USDC)	Click to apply now		
Tether (USDT)	Click to apply now		
MATIC (MATIC)	Click to apply now		
Dogecoin (DOGE)	Click to apply now		
Polkadot (DOT)	Click to apply now		

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Step 3

Click on **“Apply Now”** button to finish the application process.

< Open BTC Account

By clicking on "Apply Now", you are requesting a new Custody account for BTC. Your application will be reviewed and a deposit address will be issued to you shortly.

Please setup your Two Factor Authentication by clicking on your profile in order to make your account more secure and to Apply for the Custody Account.

Apply Now

Note: If you are a new Digital Asset Custody user, while applying for custody account,

1. You'll need to set up Two-Factor Authentication (2FA) first. Please refer to this [guide](#) for detailed instructions on how to set up 2FA.
2. Upon your next login, you will be prompted to review and electronically sign the Custody Terms & Conditions, as well as the fee schedule (if not already completed).
3. Ensure that you have submitted the required tax form.

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Accept Custody T&C and Fees structure

Step 1

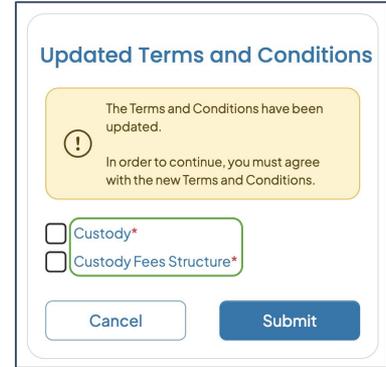
Upon your next login to your FV Bank account, you will be prompted to review and accept the Custody Terms & Conditions and the associated Fee Schedule. Simply click on the provided text to view the full agreement and detailed fee structure.

*You can also download the agreement and fees table by selecting the **"Print"** option located at the bottom of the document.*

Step 2

After reading the Custody Terms & Conditions and fees structure, click on the checkbox and **"Submit"** to agree and electronically sign.

Note: This step is not required for the newly onboarded customers.

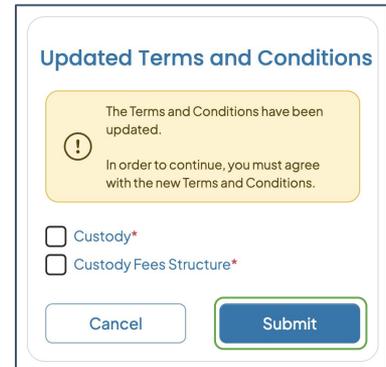


Updated Terms and Conditions

The Terms and Conditions have been updated.
In order to continue, you must agree with the new Terms and Conditions.

Custody*
 Custody Fees Structure*

Cancel Submit



Updated Terms and Conditions

The Terms and Conditions have been updated.
In order to continue, you must agree with the new Terms and Conditions.

Custody*
 Custody Fees Structure*

Cancel Submit

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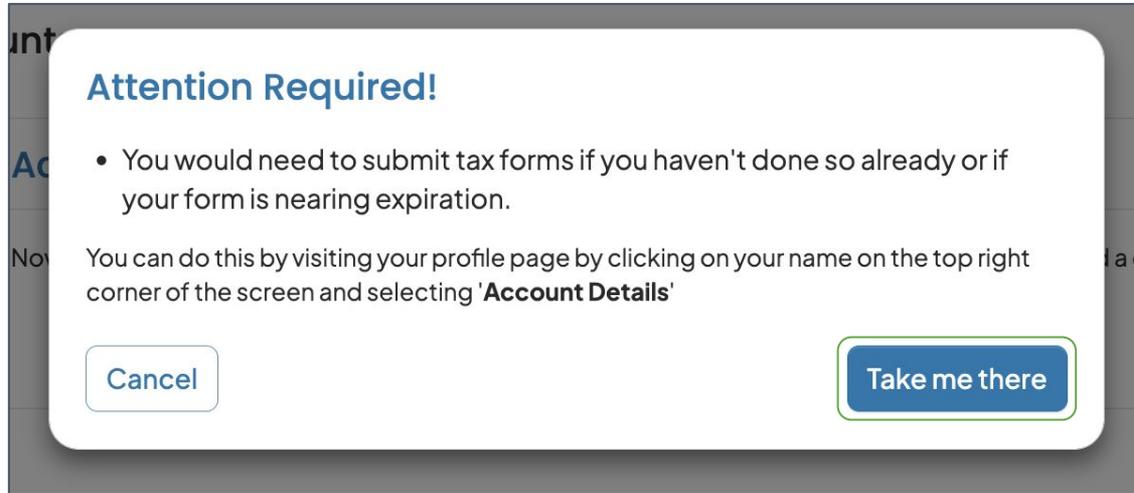


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Submit Tax Form

Step 1

After clicking "**Apply Now**," a window will appear asking you to submit your W-8BEN form. Click on "**Take me there**" button, which will redirect you to the profile page.



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Step 2

Click on **“Submit Tax Forms”** option on the top right of your profile window.



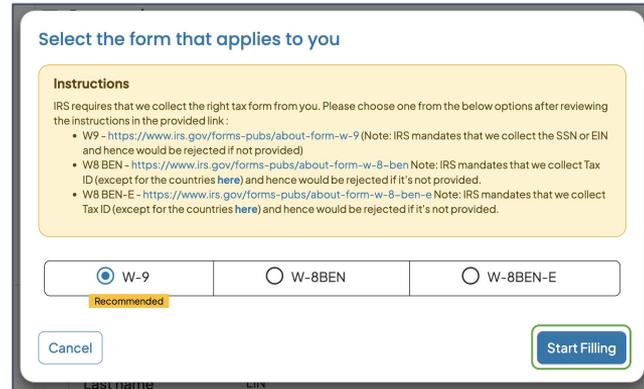
The screenshot shows a user profile window titled 'Personal'. At the top right, there is a notification bell icon and the user's name 'John Smith'. Below this, there are two buttons: 'Submit Tax Forms' (highlighted with a green box) and 'Two Factor Authentication'. The main content area is titled '< Account Details' and contains a table with the following information:

Group set	Member
Group	Individual
Full name	John Smith
Login name	johnsmith
Registration date	09-01-2023

On the right side of the account details, there is a placeholder for a user profile picture.

Step 3

Select the form that applies to you: W-9, W-8BEN or W8-BEN-E and click on **“Start Filling”**.



The screenshot shows a dialog box titled 'Select the form that applies to you'. It contains the following instructions:

Instructions
IRS requires that we collect the right tax form from you. Please choose one from the below options after reviewing the instructions in the provided link:

- W9 - <https://www.irs.gov/forms-pubs/about-form-w-9> (Note: IRS mandates that we collect the SSN or EIN and hence would be rejected if not provided)
- W8 BEN - <https://www.irs.gov/forms-pubs/about-form-w-8-ben> (Note: IRS mandates that we collect Tax ID (except for the countries [here](#)) and hence would be rejected if it's not provided.)
- W8 BEN-E - <https://www.irs.gov/forms-pubs/about-form-w-8-ben-e> (Note: IRS mandates that we collect Tax ID (except for the countries [here](#)) and hence would be rejected if it's not provided.)

Below the instructions, there are three radio button options:

- W-9 (Recommended)
- W-8BEN
- W-8BEN-E

At the bottom of the dialog, there are two buttons: 'Cancel' and 'Start Filling' (highlighted with a green box).

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Note: If you encounter the error message below, it indicates that the address you entered does not match our records. Please go back to the previous screen and provide the correct address details.



There is a conflict in the information you entered. Please re-check the accuracy of the address.



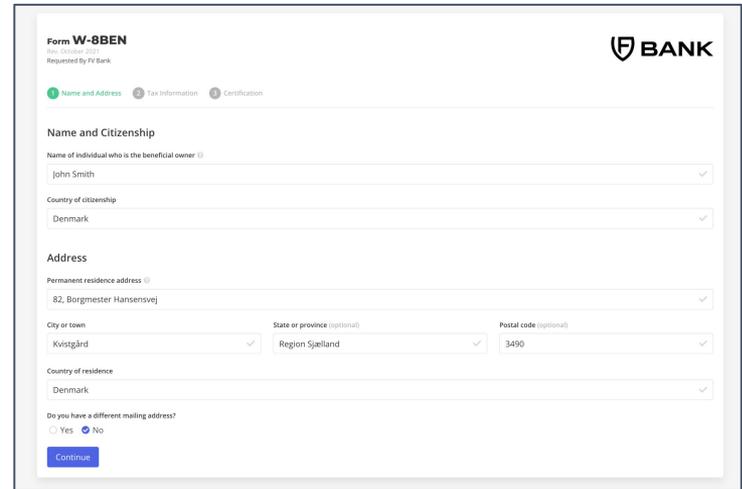
Step 4

Fill in all the required info, sign the form electronically and click on **“Send Form”** button to submit.

Note: After submission, the form will be sent to FV Bank's compliance team for review. Once approved, you can start using FV's custody services, or the team will contact you if additional information is needed.



We are currently reviewing your tax form submission. You will receive a notification when the tax form has been accepted. You can then apply for this account.



The screenshot shows the 'Form W-BBEN' submission interface. At the top, it says 'Form W-BBEN' and 'Requested by FV Bank'. There are three progress indicators: 'Name and Address' (active), 'Tax information', and 'Certification'. The 'Name and Citizenship' section includes fields for 'Name of individual who is the beneficial owner' (John Smith), 'Country of citizenship' (Denmark), and 'Address' (Permanent residence address: R2, Borgmester Hansensvej). Below that, there are fields for 'City or town' (Kvistgård), 'State or province (optional)' (Region Sjælland), and 'Postal code (optional)' (3490). The 'Country of residence' is also set to Denmark. At the bottom, there is a question 'Do you have a different mailing address?' with radio buttons for 'Yes' and 'No', and a 'Continue' button.

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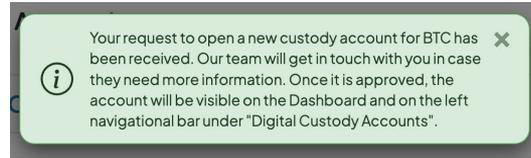
Once the tax form submission has been completed and approved, you can go back to digital custody screen and select **“Click to apply now”** next to the digital assets of your choice.

Then, click on **“Apply Now”** button to proceed.

< Open BTC Account

By clicking on "Apply Now", you are requesting a new Custody account for BTC. Your application will be reviewed and a deposit address will be issued to you shortly.

Apply Now



Your request to open a custody account for the digital asset (in this case BTC) is accepted. Once it is approved, the account will be visible in the custody screen and also on the dashboard page.

Asset	Address	Balance	QR Code
Bitcoin (BTC)	tb1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u	0.00	Click to View
Ethereum (ETH)	Click to apply now		

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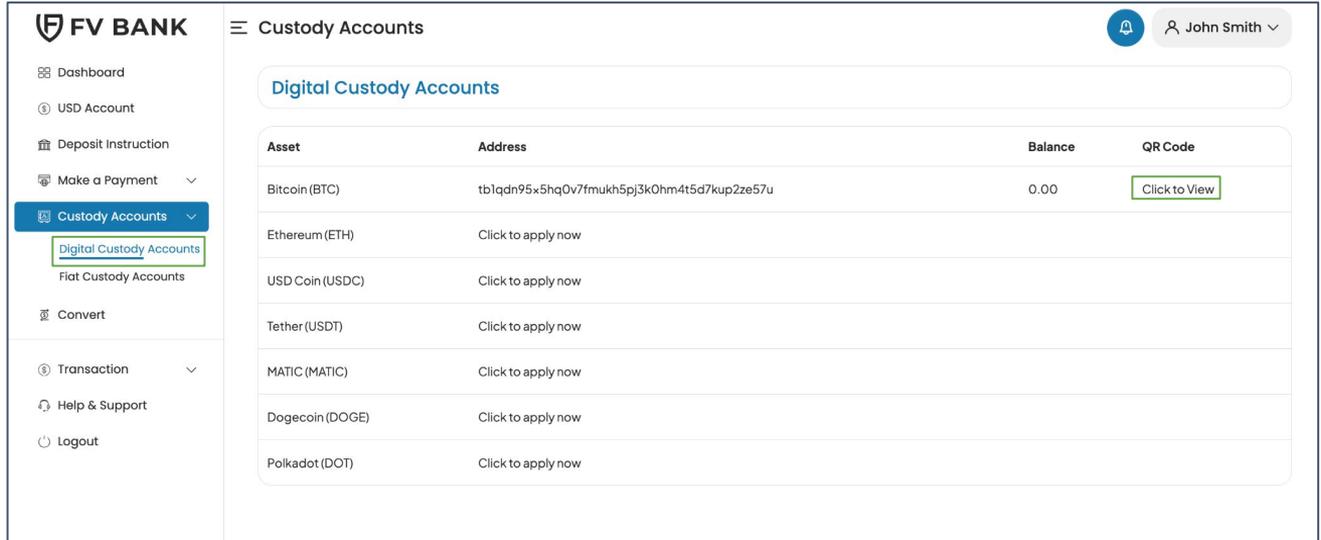
Sell Digital Assets

Account History

Manage your Digital Assets account

FV Bank allows its customers to **hold, deposit, withdraw, buy and sell** digital assets within the bank's regulated and compliant platform.

To deposit, withdraw, buy or sell your digital assets, select **"Click to view"** next to digital asset of your choice.



The screenshot displays the FV Bank Custody Accounts interface. On the left is a navigation menu with options: Dashboard, USD Account, Deposit Instruction, Make a Payment, Custody Accounts (selected), Fiat Custody Accounts, Convert, Transaction, Help & Support, and Logout. The main content area is titled 'Custody Accounts' and features a 'Digital Custody Accounts' section. Below this is a table with columns for Asset, Address, Balance, and QR Code. The table lists several digital assets, with the 'Click to View' button for Bitcoin (BTC) highlighted with a green box.

Asset	Address	Balance	QR Code
Bitcoin (BTC)	tb1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u	0.00	Click to View
Ethereum (ETH)	Click to apply now		
USD Coin (USDC)	Click to apply now		
Tether (USDT)	Click to apply now		
MATIC (MATIC)	Click to apply now		
Dogecoin (DOGE)	Click to apply now		
Polkadot (DOT)	Click to apply now		

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Deposit into your FV Bank Custody account

This screen displays the balance of the respective digital asset, its deposit address and the corresponding QR code. Copy the digital asset's deposit address or the QR code and provide it to the sender to receive deposits into your FV Bank custody account.

Once deposited you can view the transaction in the **Account History** page.



Buy and Sell

This option allows you to buy and sell digital asset within your FV Bank account.

Transfer (Withdraw)

Withdraw digital assets from your FV Bank custody account to external wallets and exchanges.

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View your custody account transaction history and download transactional statements.

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Withdraw from your FV Bank Custody account

Add new Beneficiary

Step 1

Click on **“Custody Accounts”**, followed by **“Digital Custody Accounts”** to go the digital asset custody screen. Then select **“Click to View”** option next to the digital asset you want to transfer.

The screenshot shows the FV Bank interface for managing Custody Accounts. The left sidebar contains navigation options: Dashboard, USD Account, Deposit Instruction, Make a Payment, Custody Accounts (selected), Fiat Custody Accounts, Convert, Transaction, Help & Support, and Logout. The main content area is titled 'Custody Accounts' and features a 'Digital Custody Accounts' section. Below this is a table with columns for Asset, Address, Balance, and QR Code. The Bitcoin (BTC) row is highlighted, and the 'Click to View' button in the QR Code column is outlined in green.

Asset	Address	Balance	QR Code
Bitcoin (BTC)	tb1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u	0.00	Click to View
Ethereum (ETH)	Click to apply now		
USD Coin (USDC)	Click to apply now		
Tether (USDT)	Click to apply now		
MATIC (MATIC)	Click to apply now		
Dogecoin (DOGE)	Click to apply now		
Polkadot (DOT)	Click to apply now		

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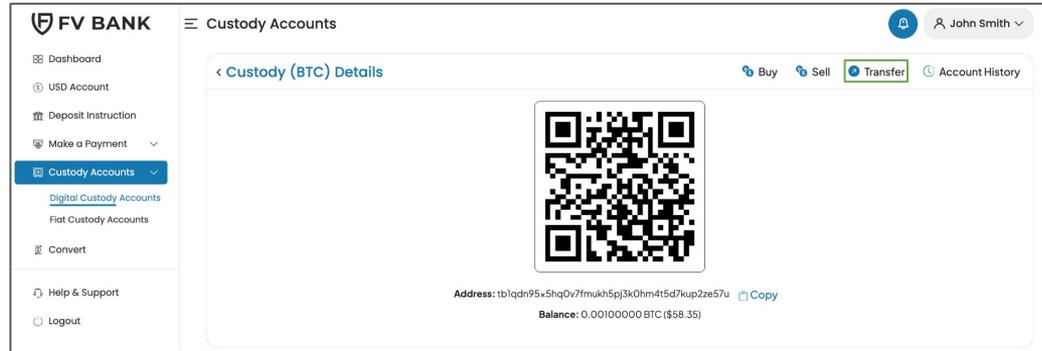
Account History



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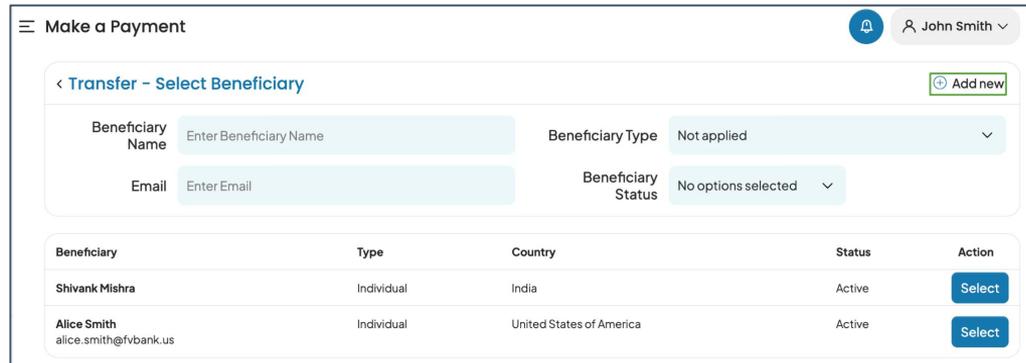
Step 2

Click on **“Transfer”** in the top right corner of Custody(BTC) Details window.



Step 3

This screen will show you the list of created beneficiaries. To create a new beneficiary, click on **“+Add new”** option on the top right corner of the screen. If you want to add a payment instrument to an existing beneficiary, skip to step 5.



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Step 4

After clicking on Add new, choose the beneficiary type, write the name, email, and address of the beneficiary and click **“Save”**

< Create new Beneficiary

Fields

Beneficiary Type *

First Name *

Last Name *

Email

Address Information

Address *

City *

Postal Code *

Country *

Save

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Account History

Your beneficiary has been created successfully. Click on the **“Select”** button at the top right corner to proceed.

< ABC Technology - Select

Disable Transactions

Creation date 08-12-2024 07:49 AM
Created by [John Smith](#)

Fields

Beneficiary Name ABC Technology
Beneficiary Type Business
Company Name ABC Technology
Email
Beneficiary Status Active

Address Information

Address 270 Avenida Munoz Rivera Suite 1120
City New York
Postal Code 00918
Country United States of America

Note: If the beneficiary status shows **“Rejected”**, you can click on the **“Request for Compliance Review”** button to initiate the manual review process for the added beneficiary details.

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Step 5

This screen displays the list of beneficiary's payment instrument created. Click on "+ Add new" in the top right corner to provide beneficiary's digital asset wallet address.

The screenshot shows the 'Make a Payment' interface. At the top, there is a header 'Make a Payment' with a notification bell and a user profile 'John Smith'. Below this is a section titled '< Beneficiary Payment Instruments' with an 'Add new' button. The main area contains two rows of form fields: 'Payment Type' (set to 'Not applied') and 'Nickname' (with a placeholder 'Enter Nickname'), and 'Supported Currencies' (with a placeholder 'Enter Supported Currencies') and 'Payment Instrument Status' (set to 'Active, Failed, Invalid, R...'). At the bottom, a message states 'No results match the search criteria'.

Step 6

Choose the type of asset you wish to transfer and specify the destination currency by choosing it from the drop-down menu. *(For this example, we chose BTC)*

The screenshot shows the 'Make a Payment' interface. At the top, there is a header 'Make a Payment' with a notification bell and a user profile 'John Smith'. Below this is a section titled '< Create new Beneficiary Payment Instrument'. The main area contains two rows of form fields: 'Destination Currency *' (set to 'BTC') and 'Nickname *' (set to 'BTC').

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Step 7

Choose the payment type, provide nickname and the wallet destination address, and click **"Save"**



< Create new Custody

Destination Currency * BTC

Payment Type * Withdraw (BTC)

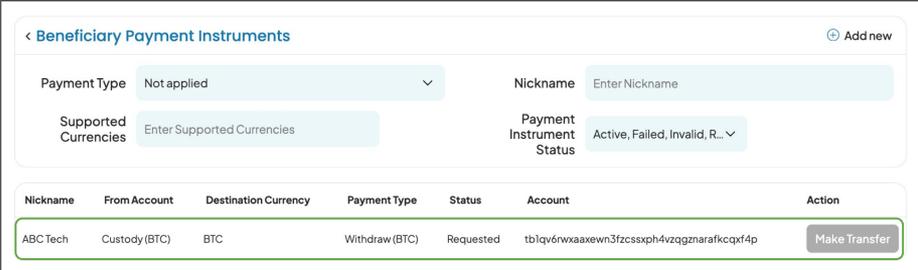
Nickname * Enter Nickname

Address * Enter Address

Asset * Bitcoin

Save

Your beneficiary payment instrument is now successfully created.



< Beneficiary Payment Instruments ⊕ Add new

Payment Type Not applied

Nickname Enter Nickname

Supported Currencies Enter Supported Currencies

Payment Instrument Status Active, Failed, Invalid, R...

Nickname	From Account	Destination Currency	Payment Type	Status	Account	Action
ABC Tech	Custody (BTC)	BTC	Withdraw (BTC)	Requested	t1q6rwxaxewn3zcssxph4vzqzgnarafcqx4p	Make Transfer

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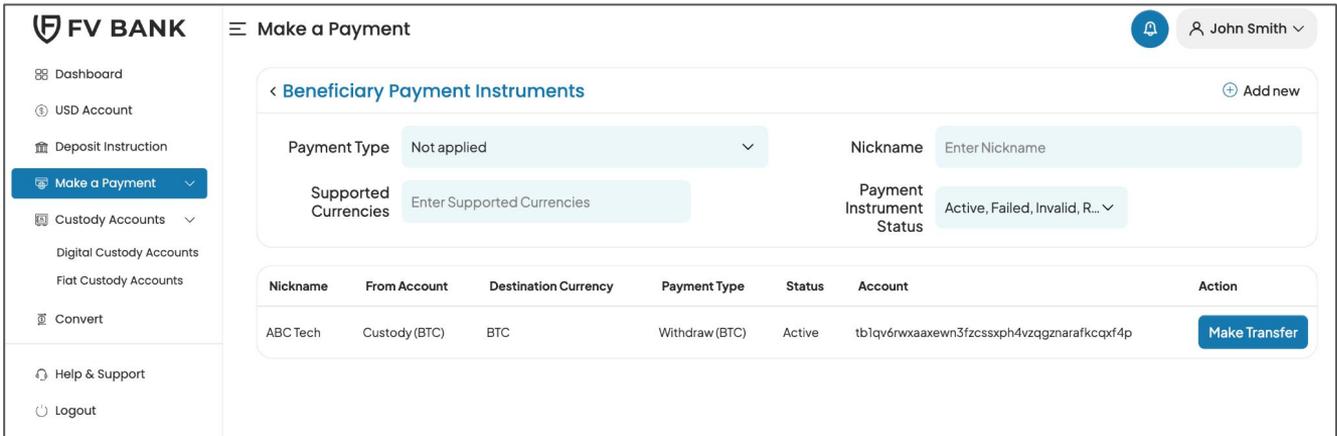
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Account History

Verify the newly added beneficiary approval status

Whenever you add a new beneficiary payment instrument, the **"Make Transfer"** button next to the payment instrument will be greyed out. Please wait a few minutes until the beneficiary's payment instrument status says **"Active"** and the **"Make Transfer"** button is enabled.



FV BANK Make a Payment John Smith

< Beneficiary Payment Instruments + Add new

Payment Type: Not applied ▼ Nickname: Enter Nickname

Supported Currencies: Enter Supported Currencies Payment Instrument Status: Active, Failed, Invalid, R... ▼

Nickname	From Account	Destination Currency	Payment Type	Status	Account	Action
ABC Tech	Custody (BTC)	BTC	Withdraw (BTC)	Active	tb1qv6rwxaaewn3fzc5sxp4vzqgznaafkccqx14p	Make Transfer

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If the beneficiary's payment instrument status shows "**Invalid**," you will need to re-check the currency or the sender's address provided in the payment instrument details.

Nickname	From Account	Destination Currency	Payment Type	Status	Account	Action
Alice	Custody (BTC)	BTC	Withdraw (BTC)	Invalid	0xe7791B522B09243BbAeA8A cc1c4971e301bB9675	Make Transfer

Note: If the beneficiary's payment instrument status shows "Rejected," you will be unable to process the withdrawal to the provided blockchain address. For further assistance, please contact the FV Bank support team at support@fvbank.us

If the beneficiary's payment instrument status shows "Failed" or "Submitted" or "Requested," you can click on the "**Check Wallet Status**" button to initiate the manual review process for the added beneficiary payment instrument details.

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Process the withdrawal

Once a Beneficiary's payment instrument has been cleared, it will appear as "Active" in your account and the button "Make Transfer" will turn to blue.

Step 8

Now click on "Make Transfer" to proceed.

The screenshot shows the FV Bank 'Make a Payment' interface. On the left is a navigation menu with options: Dashboard, USD Account, Deposit Instruction, Make a Payment (selected), Custody Accounts (Digital and Fiat), Convert, Help & Support, and Logout. The main area is titled 'Make a Payment' and contains a 'Beneficiary Payment Instruments' section. This section has a form with fields for Payment Type (Not applied), Nickname (Enter Nickname), Supported Currencies (Enter Supported Currencies), and Payment Instrument Status (Active, Failed, Invalid, R...). Below the form is a table of instruments:

Nickname	From Account	Destination Currency	Payment Type	Status	Account	Action
ABC Tech	Custody (BTC)	BTC	Withdraw (BTC)	Active	tb1qv6rwxaaaxewn3fzcscxph4vzqgzarafcqx4p	Make Transfer

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Step 9

Enter the amount you want to withdraw, add a description for the transaction and click "Next"

The screenshot shows a 'Transfer' form with the following fields:

- Balance:** 0.00069574 (Bitcoin) / \$41.55 (USD)
- Amount *:** 0.00050000 (Bitcoin) / \$29.87 (USD)
- Source Wallet *:** Bitcoin_tb1qv6rwxaxewn3fzcssxph4vzqgznaafkcqxf4p
- Destination Wallet (Beneficiary) *:** Bitcoin_tb1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u
- Description *:** Enter Description

A blue 'Next' button is located at the bottom right of the form.

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Step 10

The system will present you with a preview of your withdrawal with the estimated fees. Review that all the information is correct before clicking on **“Submit”** to proceed with the transaction.

Important Note: Once you click “Submit” the withdrawal will be initiated and cannot be reversed.

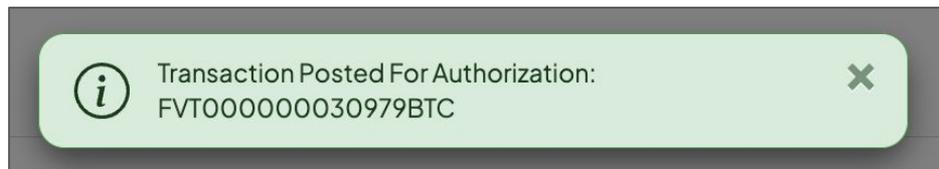
< Preview Payment

From	tblqv6rwxaaaxewn3fzcxsxph4vzqgznarafkcx4p
To	tblqdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u (John)
Description	Payment
Withdrawal amount	0.00050000
Estimated withdrawal fee	0.00010031
Estimated total amount	0.00060031
Account balance before withdrawal	0.00069574
Account balance after withdrawal	0.00009543

Please note that the estimated fee may vary when the transaction is being reviewed and authorized

[Close](#) [Submit](#)

Once you submit your withdrawal the system will assign a transaction number and will let you know that the transaction was posted for authorization.



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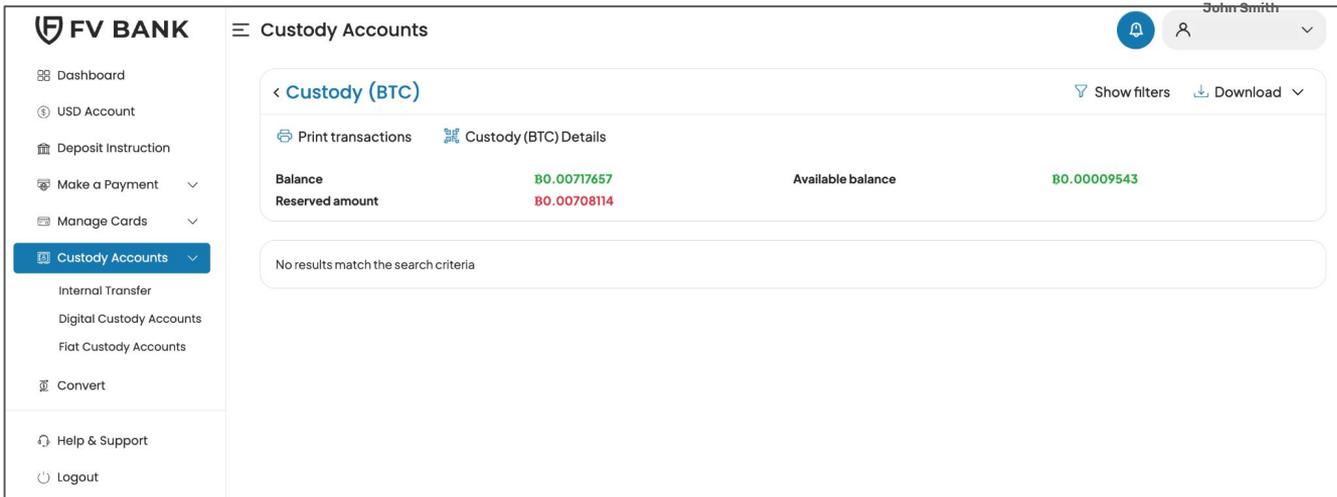
Sell Digital Assets

Account History

Withdrawal Approval Notification

While your transaction is awaiting approval, the funds (total the amount to be withdrawn plus fees) are reserved in the account. Before your withdrawal is approved, you will be able to see your reserved amount, your balance, and available balance in your account, in the Account History section.

Once your withdrawal has been approved, you will receive a notification in the notification panel. You will be able to view your notifications by clicking on the **bell icon** on the top right corner of the screen.



The screenshot displays the FV Bank user interface for a Custody Account. The top navigation bar includes the FV Bank logo, a hamburger menu, the text "Custody Accounts", a notification bell icon, a user profile icon for "John Smith", and a dropdown arrow. The left sidebar contains a list of navigation options: Dashboard, USD Account, Deposit Instruction, Make a Payment, Manage Cards, Custody Accounts (highlighted), Internal Transfer, Digital Custody Accounts, Fiat Custody Accounts, Convert, Help & Support, and Logout. The main content area shows the "Custody (BTC)" account details. It includes a header with a back arrow, the account name, and options for "Show filters" and "Download". Below this are two links: "Print transactions" and "Custody (BTC) Details". A table displays the account's financial status:

Category	Value	Category	Value
Balance	B0.00717657	Available balance	B0.00009543
Reserved amount	B0.00708114		

Below the table, a search bar contains the text "No results match the search criteria".

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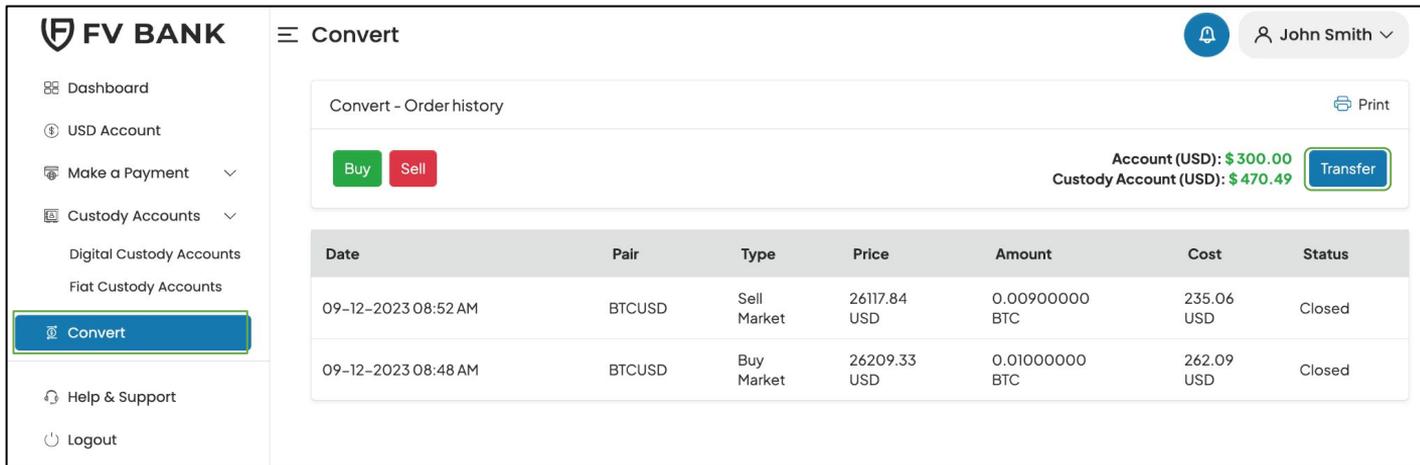
Convert

FV Bank allows you to convert digital assets to USD and vice versa within the banking platform

Note: To buy any digital asset, you will need to maintain balance in Custody account (USD).

Step 1

To transfer balance from your FV Bank's USD Account to your Custody Account (USD), click on **"Convert"** button in the left-side menu followed by **"Transfer"** button on the top right side of the Convert screen.



The screenshot displays the FV Bank interface for the 'Convert' function. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts (with sub-options for Digital and Fiat Custody Accounts), Convert (highlighted), Help & Support, and Logout. The main content area shows 'Convert - Order history' with a 'Print' button. Below this are 'Buy' and 'Sell' buttons. Account balances are shown as 'Account (USD): \$300.00' and 'Custody Account (USD): \$470.49', with a 'Transfer' button. A table lists two transactions:

Date	Pair	Type	Price	Amount	Cost	Status
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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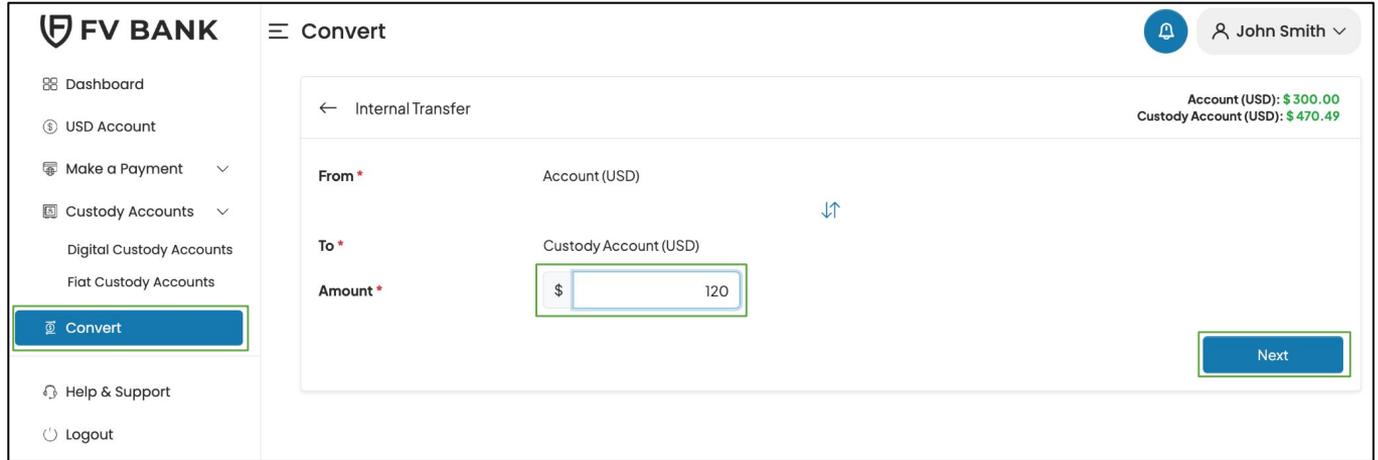
Buy Digital Assets

Sell Digital Assets

Account History

Step 2

Enter the amount to be transferred and click **“Next”**.



The screenshot shows the FV Bank 'Convert' interface. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts (with sub-options for Digital and Fiat Custody Accounts), Convert (highlighted), Help & Support, and Logout. The main area is titled 'Convert' and shows an 'Internal Transfer' form. The 'From' field is set to 'Account (USD)' and the 'To' field is 'Custody Account (USD)'. A double-headed arrow icon is between these fields. The 'Amount' field contains '\$ 120'. In the top right, account balances are shown: 'Account (USD): \$ 300.00' and 'Custody Account (USD): \$ 470.49'. A 'Next' button is at the bottom right.

Caution: Please ensure the **From** field is Account (USD) and **To** field is Custody Account (USD)

Note: In this screen, you can also transfer funds from Custody Account (USD) to Account (USD) by simply clicking on  icon to reverse the funds direction.

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Step 3

The system will present you with a preview of your payment transfer. Review the information and click **"Confirm"** to proceed.

← Internal Transfer Account (USD): \$300.00
Custody Account (USD): \$470.49

To account Custody Account (USD)
Description Transfer Account (USD) to Custody Account (USD)

Total amount \$120.00

[Previous](#) [Confirm](#)

The transaction has been posted. Your updated balance is now reflected in your Custody Account (USD), with the corresponding amount deducted from your USD account.

FV BANK Convert John Smith

Dashboard
USD Account
Make a Payment
Custody Accounts
Digital Custody Accounts
Fiat Custody Accounts
Convert
Help & Support
Logout

Convert - Order history Print

[Buy](#) [Sell](#) Account (USD): \$180.00
Custody Account (USD): \$590.49 [Transfer](#)

Date	Pair	Type	Price	Amount	Cost	Status
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

Payment received
You have received a deposit of \$120.00 with transaction number FV000020073. Your new balance is \$590.49.

Payment performed
A payment of \$120.00 (FV000020072) has been performed from Account (USD) to Custody Account (USD).

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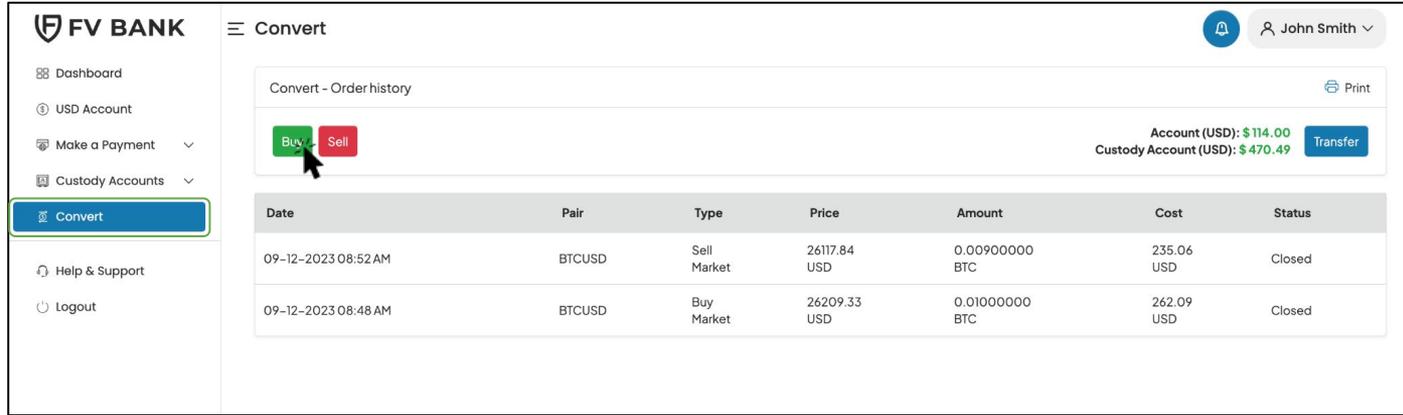
Sell Digital Assets

Account History

Buy Digital Assets with USD

Step 1

To purchase a digital asset, select **“Convert”** option in the left side banking menu and click on **“Buy”** option in the Convert Screen.



The screenshot shows the FV Bank 'Convert' interface. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts, **Convert** (highlighted), Help & Support, and Logout. The main area is titled 'Convert' and contains a 'Convert - Order history' section with a 'Print' icon. Below this are two buttons: 'Buy' (green) and 'Sell' (red), with a mouse cursor pointing to the 'Buy' button. To the right of these buttons, the account balance is shown: 'Account (USD): \$114.00' and 'Custody Account (USD): \$470.49', along with a 'Transfer' button. Below the buttons is a table of order history.

Date	Pair	Type	Price	Amount	Cost	Status
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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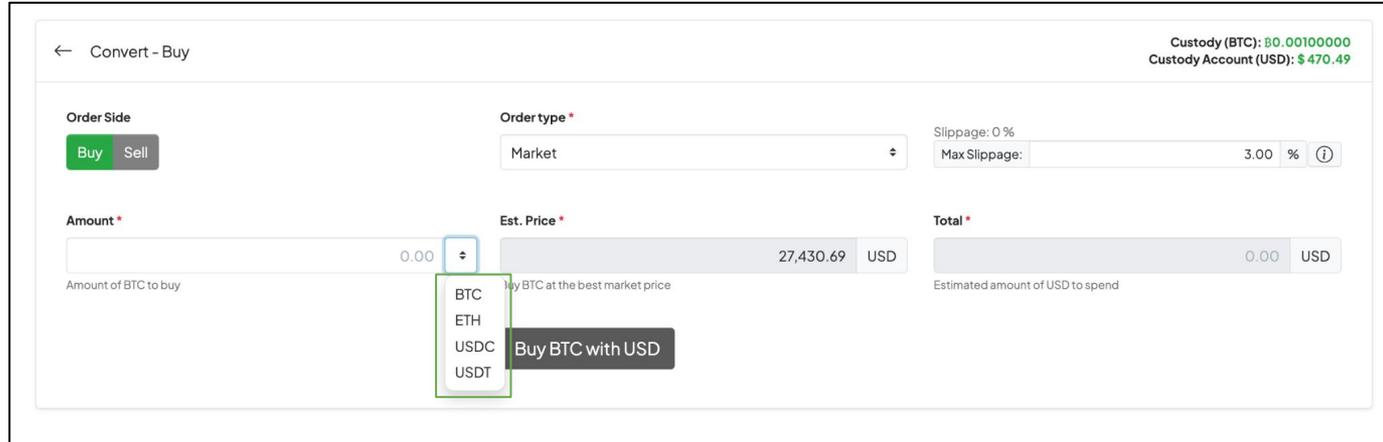
Sell Digital Assets

Account History

Step 2

Select the digital asset you wish to purchase.

Note: You must have an approved digital asset custody account before purchasing digital assets.



The screenshot shows the 'Convert - Buy' interface. At the top right, it displays 'Custody (BTC): 80.00100000' and 'Custody Account (USD): \$ 470.49'. The 'Order Side' section has 'Buy' selected. The 'Order type' is set to 'Market'. The 'Slippage' is 0.00% and 'Max Slippage' is 3.00%. The 'Amount' field is 0.00, and the 'Est. Price' is 27,430.69 USD. A dropdown menu is open over the 'Amount' field, showing options for 'BTC', 'ETH', 'USDC', and 'USDT'. A 'Buy BTC with USD' button is visible next to the dropdown.

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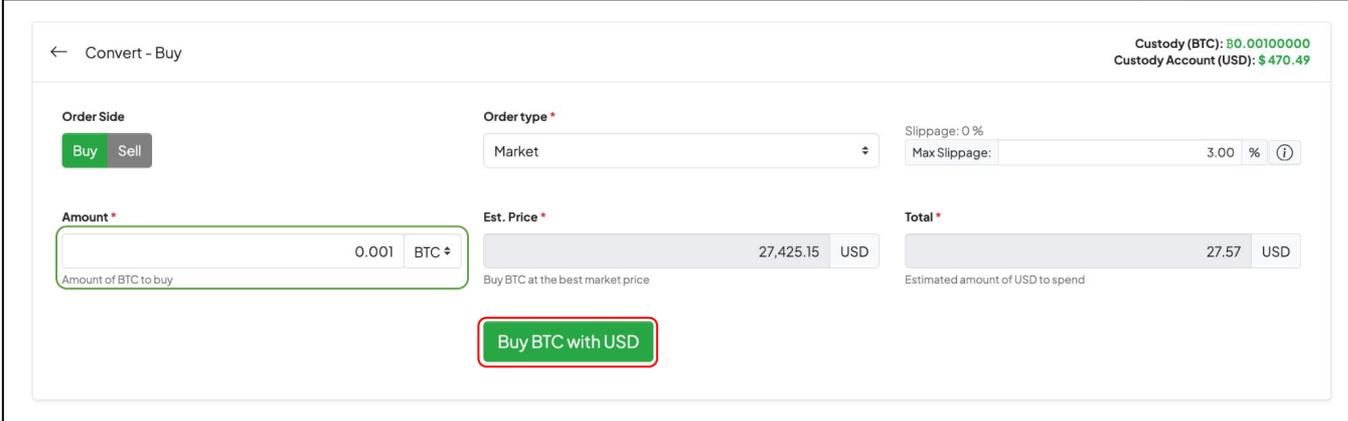
Buy Digital Assets

Sell Digital Assets

Account History

Step 3

Enter the digital asset amount you wish to purchase, review the information, and click on **"Buy BTC with USD"**.



The screenshot displays the 'Convert - Buy' interface. At the top right, it shows 'Custody (BTC): 0.00100000' and 'Custody Account (USD): \$470.49'. The 'Order Side' section has 'Buy' selected. The 'Order type' is set to 'Market'. The 'Slippage' is 0%, and the 'Max Slippage' is 3.00%. The 'Amount' field is set to 0.001 BTC. The 'Est. Price' is 27,425.15 USD. The 'Total' is 27.57 USD. A green button labeled 'Buy BTC with USD' is highlighted with a red border.

In this screen, you can also see the current price of the digital asset you select and also the slippage for the trade order. The default max slippage will always be 3%, but you can modify it as desired.

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When the status of your order changes to **'Closed,'** the conversion is successfully completed. You can view the full order details by selecting the trade in your order history.

The screenshot shows the FV BANK 'Convert' interface. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert - Order history' and includes a 'Print' button. Below the title are 'Buy' and 'Sell' buttons. Account balances are shown: 'Account (USD): \$114.00' and 'Custody Account (USD): \$442.97' with a 'Transfer' button. A table displays the order history with columns: Date, Pair, Type, Price, Amount, Cost, and Status.

Date	Pair	Type	Price	Amount	Cost	Status
10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.39 USD	Closed
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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Sell Digital Assets for USD

Step 1

To sell a digital asset, select **“Convert”** option in the left side banking menu and click on **“Sell”** option in the Convert Screen.

The screenshot displays the FV BANK interface for the 'Convert' section. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert' and contains a 'Convert - Order history' section with a 'Print' button. Below this are two buttons: 'Buy' (green) and 'Sell' (red), with a mouse cursor pointing to the 'Sell' button. To the right of these buttons, the account balances are shown: 'Account (USD): \$114.00' and 'Custody Account (USD): \$442.97', along with a 'Transfer' button. Below the buttons is a table with the following data:

Date	Pair	Type	Price	Amount	Cost	Status
10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.39 USD	Closed
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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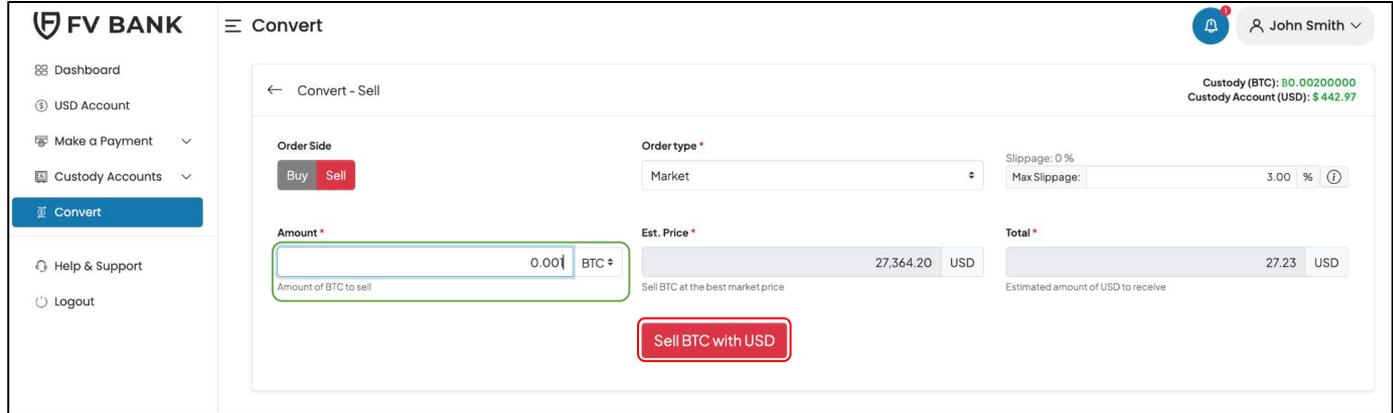
Buy Digital Assets

Sell Digital Assets

Account History

Step 2

Select the digital asset you want to sell and enter the amount. Review all the details, then click **"Sell BTC for USD"** to complete the transaction.



The screenshot shows the FV Bank 'Convert' interface. The left sidebar contains navigation options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert' and shows a 'Convert - Sell' form. The form includes the following fields and information:

- Order Side:** Buy (grey) and Sell (red) buttons.
- Order type:** Market (dropdown menu).
- Slippage:** 0 % (text) and Max Slippage: 3.00 % (input field with a help icon).
- Amount:** 0.001 BTC (input field with a dropdown menu for the asset).
- Est. Price:** 27,364.20 USD (text) with the note 'Sell BTC at the best market price'.
- Total:** 27.23 USD (text) with the note 'Estimated amount of USD to receive'.
- Buttons:** A red 'Sell BTC with USD' button is located at the bottom of the form.
- Top Right:** User profile 'John Smith' and custody account balances: Custody (BTC): 80.00200000 and Custody Account (USD): \$ 442.97.

In this screen, you can also see the current price of the digital asset you select and also the slippage for the trade order. The default max slippage will always be 3%, but you can modify it as desired.

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When the status of your order changes to **'Closed'**, the conversion is successfully completed. You can view the full order details by selecting the trade in your order history.

The screenshot displays the FV Bank 'Convert' interface. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert - Order history' and includes a 'Print' button. Below this are 'Buy' and 'Sell' buttons. Account balances are shown: Account (USD): \$114.00 and Custody Account (USD): \$470.21, with a 'Transfer' button. A table lists four orders with columns for Date, Pair, Type, Price, Amount, Cost, and Status. The first row is highlighted with a green border. A notification at the bottom right states: 'Authorized payment successful' and 'Your Conversion request to Sell BTC/USD has completed and \$27.24 has been credited to your Custody Account (USD) bringing your new balance to \$470.21, and'.

Date	Pair	Type	Price	Amount	Cost	Status
10-10-2023 09:45 AM	BTCUSD	Sell Market	27376.52 USD	0.00100000 BTC	27.38 USD	Closed
10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.39 USD	Closed
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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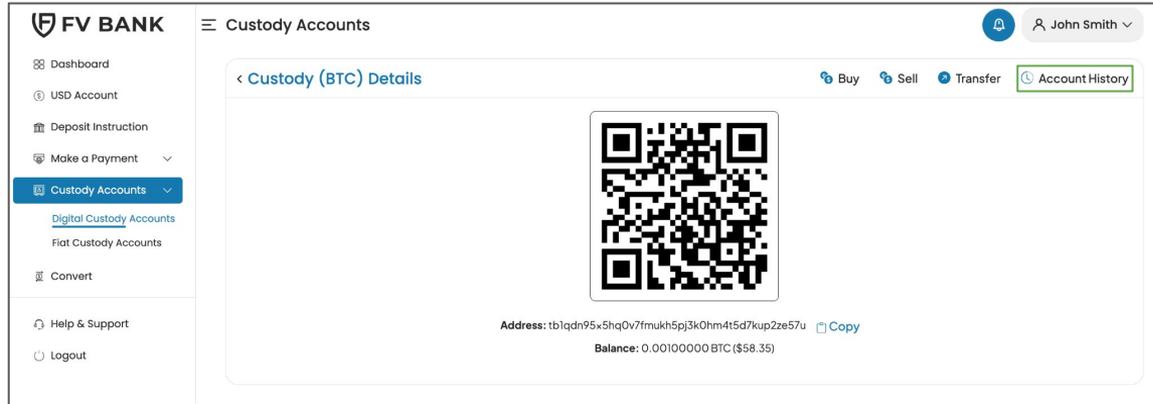
[Account History](#)



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View Account History

To access your digital asset account history, click on your desired digital asset and click on the **“Account History”** button on the top right corner. It will display the history of your digital asset transactions.



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In this screen you will be able to see all your deposit, withdraw, buy and sell transactions. The **“Show filters”** option at the top allows you to filter and view your account history based on your selected criteria. You can also download the account history in pdf, excel or csv file format for your records.

< Custody (BTC) Hide filters Download

[Print transactions](#) [Custody \(BTC\) Details](#)

Period: Last 12 months

From amount: B 0.00000000 To amount: B 0.00000000

Description: Enter Description Payment type: Not applied

User: Type to search Transaction number: Enter Transaction number

Transaction Hash: Enter Transaction Hash Order by: Date (newest first)

Balance on 08-12-2023	B0.00000000	Balance on 08-12-2024	B0.00100000
Total received	B0.01100000	Total paid	B-0.01000000

Posted Date	From / To	Description	Transaction Hash	Amount
10-10-2023	FV Bank (BTC)	Convert - Sell BTC		B-0.00100000
10-10-2023	FV Bank (BTC)	Convert - Buy BTC		B+0.00100000
09-12-2023	FV Bank (BTC)	Convert - Sell BTC		B-0.00900000
09-12-2023	FV Bank (BTC)	Convert - Buy BTC		B+0.01000000