



# How to activate your Debit Card



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## Activate your Debit Card

### Login to your FV Bank account

Step 1

Visit <https://portal.fvbank.us/#/login> and enter credentials to login into your FV Bank individual / business account.

FV BANK Language ▾

### Login

Username

Password

[Forgot your password?](#)

[New to FV Bank? Register here](#)

Version Test 3.0.0

 FV BANK

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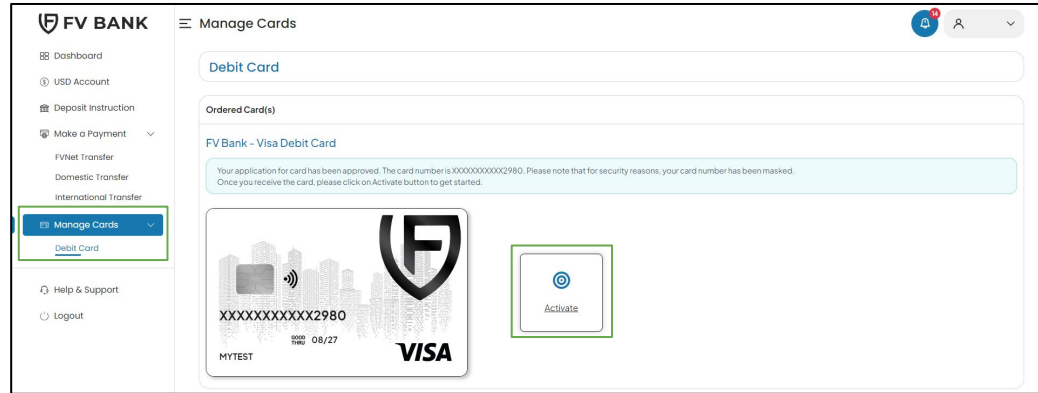
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## Step 2

Once you are logged in into your account, click on **“Manage Cards”** in the left side banking menu and select **“Debit Card”** option.



In this screen, you will see the debit card image which has your name, the last 4 digit of your card, and expiry date (Good Thru).

To proceed with card activation, click on the **“Activate”** button next to the card.

**Note:** Business account owners can only activate the card for themselves, they cannot activate the business operator’s card. Operators will be required to activate their debit cards themselves.

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## Step 2

You will need to provide following details to activate your FV Bank debit card:

- CVV (This will not be stored by the Bank)
- Valid through: Provide date of expiry in MM/YY format
- New PIN: Provide a 4 digit debit card PIN (this will be used for ATM Usage)
- Confirm PIN: Re-enter the PIN again to confirm
- Two factor Authentication Code: Provide the 6 digit authentication code

Once submitted all the information, click on **“Submit”**

The screenshot shows a web interface for activating a debit card. On the left is a navigation menu with options: Dashboard, USD Account, Deposit Instruction, Make a Payment, Manage Cards (selected), Debit Card, Help & Support, and Logout. The main content area is titled 'Activate' and contains a message: 'Activate the card once the card order is approved by the admin.' Below this are several input fields: Card Number (pre-filled with 'XXXXXXXXXXXX3004'), CVV \* (masked with '###'), Valid Through (MM/YY) \* (masked with '##/##'), New PIN \* (masked with '####'), Confirm PIN \* (masked with '####'), and Two Factor Authentication Code \* (masked with '#####'). A 'Submit' button is located at the bottom right of the form.

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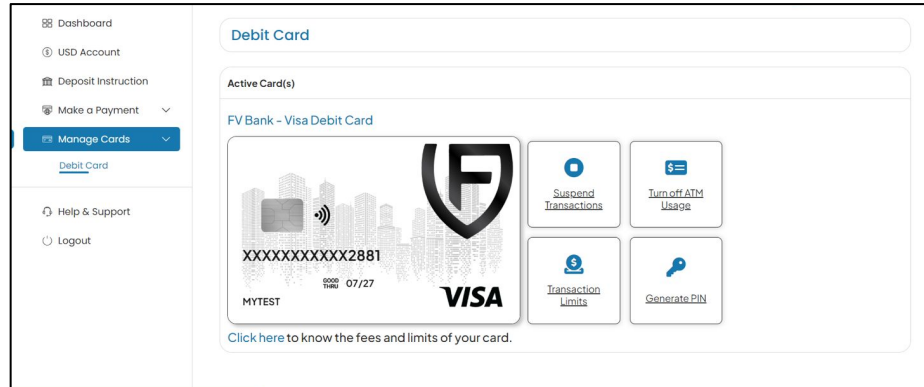
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After activating your card, you can start using the card for online, offline purchases or withdraw cash at ATMs globally.



You can select the text "Click here" to know the fees and limits of your debit card.

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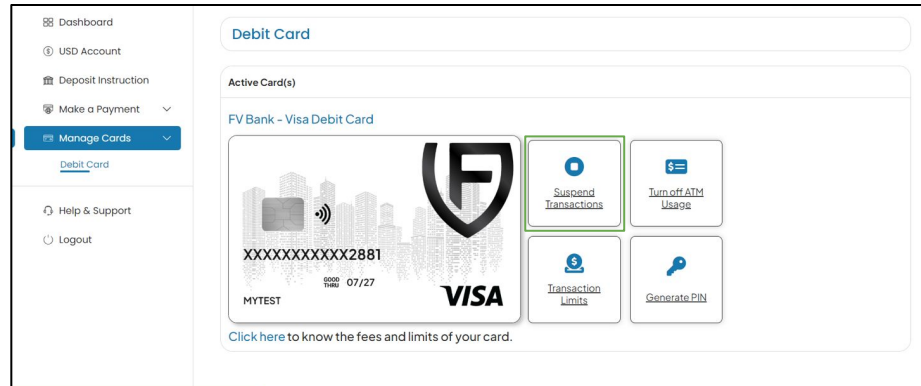
## Suspend Transactions (Card Owners)

Step 1

Use this option to restrict all debit card transactions, including online / offline purchases, e-commerce transactions, and ATM withdrawals.

**Note:** If you are a business account owner, you can select the business operator's card to suspend or resume card transactions. Once this action is taken, the operator cannot override it.

To proceed, select the **"Suspend Transactions"** option.



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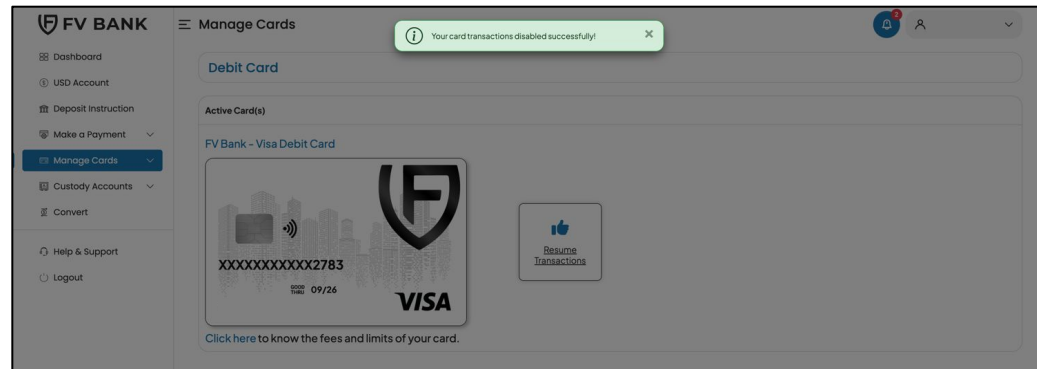
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Step 2

Provide the 6 digit 2FA code and click on **“Submit”**.



To resume transactions, click on **“Resume Transactions”** option and repeat the same process.



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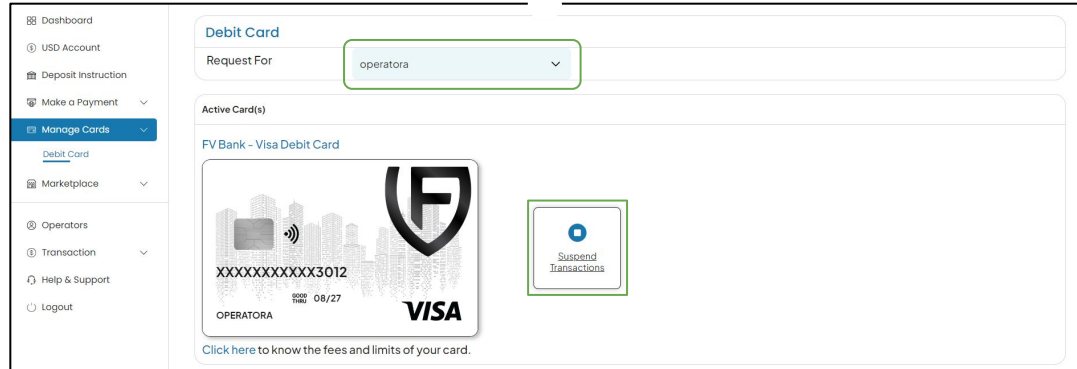
Transaction Limits

## Suspend Transactions (Business Account Operators)

Business account owners have the ability to suspend or resume transactions for their business operator's card.

To proceed, select the operator for whom you wish to suspend card transactions from the dropdown menu and click on **"Suspend Transactions"**.

**Note:** Operators cannot override this action once it has been executed by the business owner.





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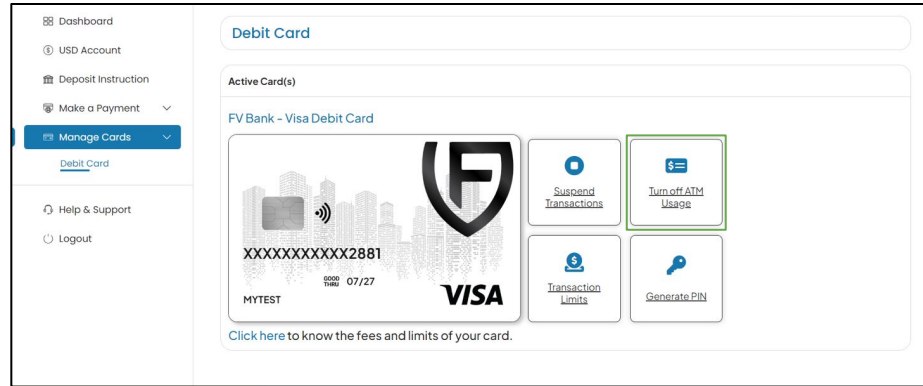
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## Turn On/Off ATM Usage

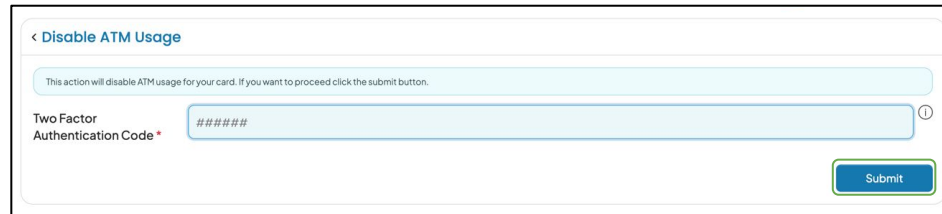
Step 1

This option allows you to disable ATM usage on your debit card, without suspending transactions. To proceed, click on **“Turn off ATM Usage”** option.



Step 2

Provide the 6 digit 2FA code and click on **“Submit”**.



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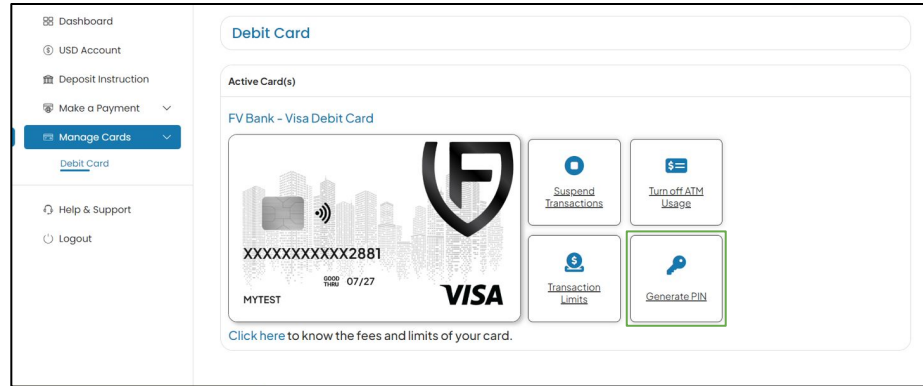
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## Generate or Change PIN

Step 1

This option allows you to create your debit card PIN or reset your debit card PIN for ATM usage. To proceed, click on **“Generate PIN”** option.



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Step 2

Enter the new PIN, confirm the PIN, provide the 6 digit 2FA code and click on **"Submit"**.

The screenshot shows a mobile banking application interface for changing a PIN. On the left is a sidebar menu with the following items: Dashboard, USD Account, Deposit Instruction, Make a Payment, Manage Cards (highlighted), Custody Accounts, Convert, Help & Support, and Logout. The main content area is titled '< Change PIN'. It contains a header 'The action used for changing the card PIN.' followed by three input fields: 'New PIN \*' (masked with four asterisks), 'Confirm PIN \*' (masked with four asterisks), and 'Two Factor Authentication Code \*' (masked with six asterisks). A red error message 'This field is required' is visible below the 'New PIN' field. A blue 'Submit' button is located at the bottom right of the form.

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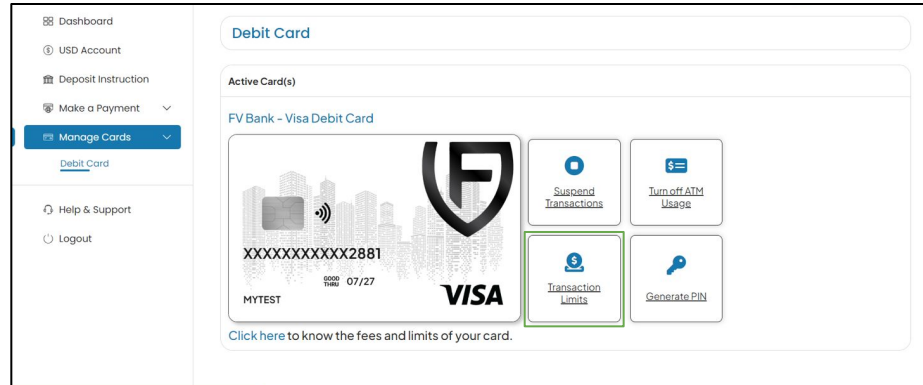
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## Transaction Limits

Step 1

This option allows you set the Transaction limits for your debit card. To proceed, click on **“Transaction Limits”** option.



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Step 2

Enter the transaction limit per transaction, provide the 6 digit 2FA code and click on **“Submit”**.

Dashboard

USD Account

Deposit Instruction

Make a Payment

Manage Cards

Debit Card

Custody Accounts

Convert

Marketplace

< Set Transaction Limits

Used for configuring the transaction limit of the card.

Per Transaction Limit \* 20.00

Two Factor Authentication Code \* #####

Submit

**Note:** There is a daily spending limit of each individual FV Bank debit card. If a transaction limit of 0.00 USD is set, the transaction limit will either be the daily limit or the account balance, whichever is lower.

For more details, you can review the [fees and limits](#) associated with the debit card.