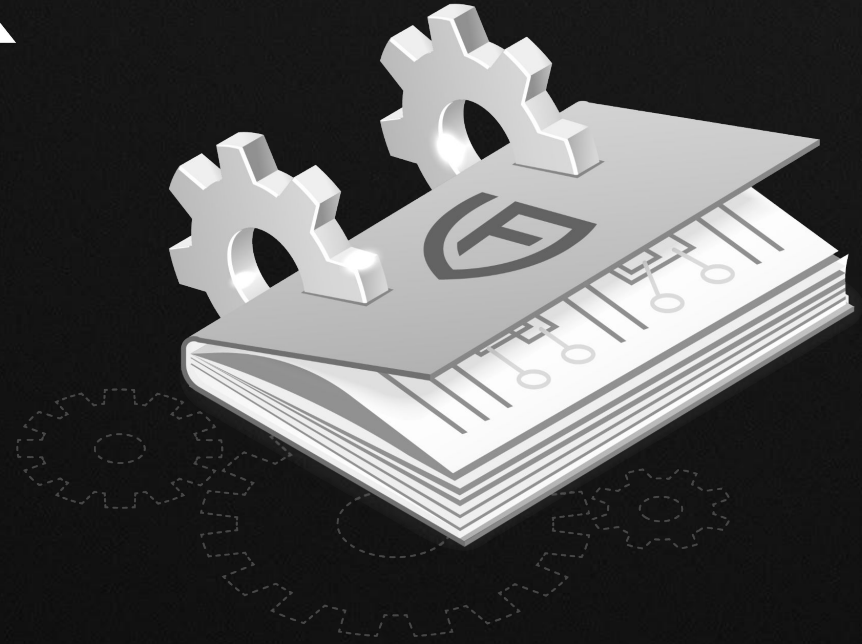




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Login into your FV Bank Account

Visit <https://portal.fvbank.us/login> and enter credentials to login into your FV Bank business or individual account.

FV BANK Language ▾

Login

Username

Password

[Forgot your password?](#)

[New to FV Bank? Register here](#)

Version Test 3.0.0

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View FV Bank Dashboard

After logging in to your FV Bank account, you are presented with the **Dashboard** screen.

The **first section** of the the dashboard displays your FV Bank Portfolio and USD account balance. The **next two sections** displays your fiat and digital asset custody account balance and information and the **last section** displays your account's recent transaction history.

On the left side of the screen, you can find the banking menu which allows you to navigate to different banking features. At any time, you can go back to the Dashboard screen by clicking the **"Dashboard"** option in the banking menu

The screenshot displays the FV Bank Dashboard interface. At the top left, the FV BANK logo and 'Dashboard' title are visible. A user profile 'John Smith' is shown at the top right. A left-hand navigation menu includes options like 'Dashboard', 'USD Account', 'Deposit Instruction', 'Make a Payment', 'Custody Accounts', 'Convert', 'Help & Support', and 'Logout'. The main content area features a 'Portfolio Balance' card showing \$798.16. Below this are sections for 'Fiat Custody (01)' with a USD Custody Account (USD) balance of \$470.49 and an 'Apply for New Account' button. The 'Digital Asset Custody (03)' section shows three cards: Bitcoin Custody (BTC) with 0.00100000 BTC and a value of \$27.67; Ethereum Custody (ETH) with 0.00 ETH and a value of \$0.00; and USD Coin Custody (USDC) with 0.00 USDC and a value of \$0.00. Each digital asset card has an 'Apply for New Account' button. At the bottom, a 'Recent Transaction' section shows a transaction for 'FV Bank (USD)' on 09-10-2023 with a value of +\$120.00. The account type is identified as 'Account (USD)'.



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USD Account

USD Account screen shows your FV Bank's USD account balance and the complete transaction history. To go to this screen, click on "**USD Account**" option in the left side menu.

The screenshot displays the FV Bank USD Account interface. At the top, the FV Bank logo and 'USD Account' title are visible. A user profile for 'John Smith' is shown in the top right. The left sidebar contains a menu with 'USD Account' highlighted. The main content area shows the account balance as '\$ 300.00' and a table of transactions.

Posted Date	From / To	Description	Amount
10-09-2023	FV Bank (USD)	Transfer Custody...	\$ +120.00
10-09-2023	FV Bank (USD)	Transfer Account...	\$ -120.00
09-11-2023	FV Bank (USD)	Transfer Account...	\$ -500.00
09-11-2023	Nitin MMA Corp -...		\$ +800.00

Show filters

Click to expand and view the transaction filter options. Filter transactions based on time, amount, payments type, user, transaction number and account number.

Download

Download the account transactional statement in pdf, csv or excel file format.

USDC Deposit Address

View your USDC deposit address. FV Bank enables its customers to deposit funds in USDC which automatically is converted to USD at the moment of deposit.

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Deposit Instruction

In this screen, you can view deposit instructions for your bank account. FV Bank offers you diverse option for depositing funds to your FV Bank USD account. You can either deposit USD via wire transfers or deposit USDC stablecoin or EUR into your FV Bank account and have it converted into USD at the moment of deposit.

USD Deposits

Select the **“Deposit Instruction”** option from the left side menu. The initial page of the deposit instruction screen will display USD deposit details by default. To view deposit details for other currencies, select the deposit currency from the dropdown list. (USD/USDT/USDC/USDT)

FV BANK Deposit Instruction

John Smith

Select the Deposit Currency

Note: Please choose the currency for deposit from the dropdown

to USD

USD
EUR
USDC

wire.

Bank Name

Address

Account Number 780000110912

For International originated wires, please note, your sending bank must have a US correspondent bank and be able to process through FedWire. SWIFT payments are not supported with these details

BIC

Routing Number/ ABA

Bank Name

Address

Account Number 780000110912

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Stablecoin Direct Deposits

FV Bank features stablecoin Direct Deposits, allowing customers to deposit supported stablecoins - **USDC, USDT, and PYUSD** - which are automatically converted to USD and credited to their FV Bank account (subject to approval). No wallets to manage, no extra steps—just fast and frictionless transactions.

Each customer is assigned a unique deposit address for every supported stablecoin. Once a deposit is confirmed and approved, the USD equivalent is reflected in the customer's bank balance.*

Important Note: Deposit wallet addresses for Stablecoin Direct Deposits are distinct from those used for digital asset custody, a different feature. Unlike custody accounts, funds received via Stablecoin Direct Deposits are automatically converted to USD and credited to the USD deposit account.

If stablecoins are sent to a custody account deposit address, the stablecoins will not be automatically converted to USD and are instead custodied in the customer's FV Bank custody account instead. Customers must manage the conversion manually within their custody account, based on their individual requirements. For more information, please refer to our [Custody User Guide](#).

* FV Bank charges fees for Stablecoin-to-USD conversion, please refer to [banking fees](#) to know more.

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How to Deposit Stablecoin

Under Deposit Instruction option, select the stablecoin (USDC/USDT/PYUSD) you wish to deposit, as the deposit currency from the dropdown list.

For example, if you choose USDC as your deposit currency, FV Bank will provide you with a unique USDC deposit address. You can use this address to receive USDC directly into your FV Bank account. Once the funds are received and approved, they will be automatically converted to USD .

The same process applies for USDT and PYUSD - simply select the desired stablecoin, and your corresponding deposit address will be displayed.

Important Note: Always ensure you are sending funds on the correct blockchain network associated with the displayed deposit address. Sending stablecoins on an unsupported network may result in the loss of funds.

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Make a Payment – USD, Cross-Border Foreign Currency, and Stablecoin Payments

With FV Bank, you can make payments in USD, multiple foreign currencies, stablecoins, or digital assets (held in custody).

- ★ **Self Transfer:** Move funds between your FV Bank USD account and USD custody account, or send funds to your own account at another bank.
- ★ **FVNet Transfer:** Send funds to another FV Bank account holder 24/7.
- ★ **External Bank Transfer:** Send funds to counterparties with non-FV Bank accounts.
- ★ **Stablecoin Transfer:** Send payments in stablecoins such as USDC or PYUSD directly to a counterparty crypto wallet.

The screenshot shows a form titled '< Account Information'. Below the title is a descriptive paragraph: 'This section allows you to add a Beneficiary Payment Instrument (BPI) to the counterparty, which will be used for sending payments. A BPI must be added for all payment types, including ACH, Wire, Cross-border, and Stablecoin transfers.' The form contains two main fields: 'Nickname *' with a text input field containing 'ABC_EUR', and 'Destination Currency *' with a dropdown menu. The dropdown menu is open, showing a list of currency codes: AED, BRL, CAD, EUR, GBP, HKD, and JPY. The 'EUR' option is currently selected and highlighted.

Note: To learn how to initiate and complete different types of payments, please refer to the **FV Bank [Payments User Guide](#)**.

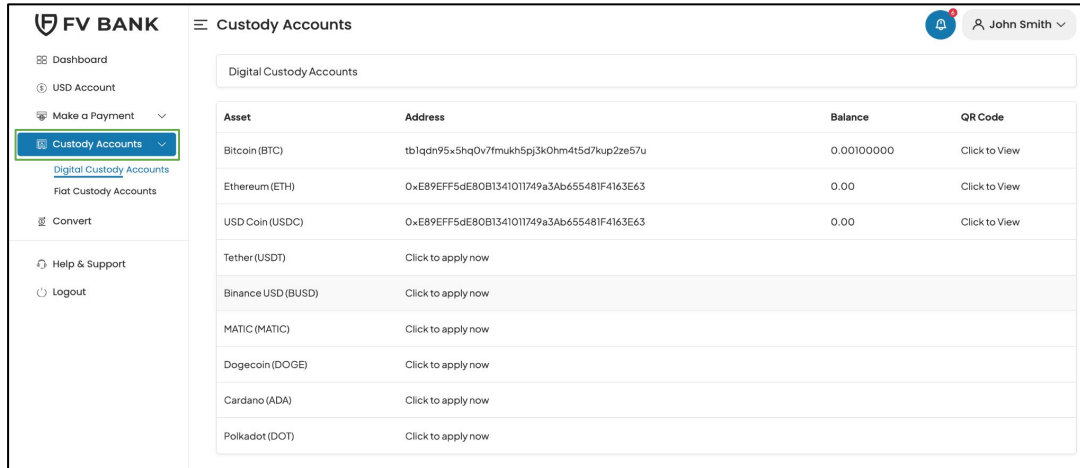
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Custody Accounts - Digital Custody Accounts

Alongside managing USD banking and payments, FV Bank is a regulated, secure, and qualified custodian allowing individuals and businesses secure custodial storage of digital assets including Bitcoin, Ethereum, USDT and more!

To **view/create** your digital assets custody account, click on **“Custody Accounts”** option followed by **“Digital Custody Accounts”** in the left side menu.



Asset	Address	Balance	QR Code
Bitcoin (BTC)	tb1qdn95x5hq0v7mukh5pj3k0hm4t5d7kup2ze57u	0.00100000	Click to View
Ethereum (ETH)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
USD Coin (USDC)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
Tether (USDT)	Click to apply now		
Binance USD (BUSD)	Click to apply now		
MATIC (MATIC)	Click to apply now		
Dogecoin (DOGE)	Click to apply now		
Cardano (ADA)	Click to apply now		
Polkadot (DOT)	Click to apply now		

This screen will display the list of digital assets whose custody FV Bank provides along with the information of digital assets custody account which you have already created including digital asset deposit address and balance.

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Apply for Digital Asset Custody Accounts

Step 1

To create a custody account of the desired digital assets - click **“Custody Accounts”** followed by **“Click to apply now”** under the digital assets of your choice (**in this case Bitcoin**)

Digital Custody Accounts			
Asset	Address	Balance	QR Code
Bitcoin (BTC)	tb1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u	0.00100000	Click to View
Ethereum (ETH)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
USD Coin (USDC)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
Tether (USDT)	Click to apply now		
Binance USD (BUSD)	Click to apply now		
MATIC (MATIC)	Click to apply now		
Dogecoin (DOGE)	Click to apply now		
Cardano (ADA)	Click to apply now		
Polkadot (DOT)	Click to apply now		

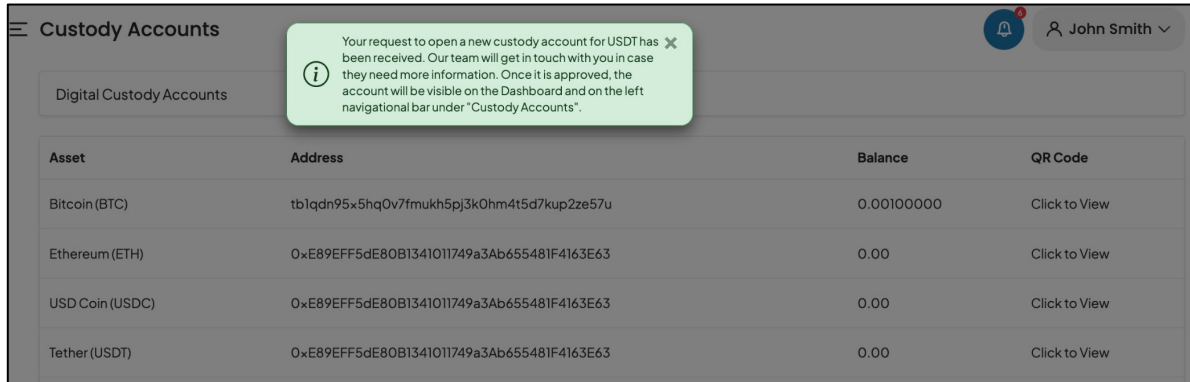
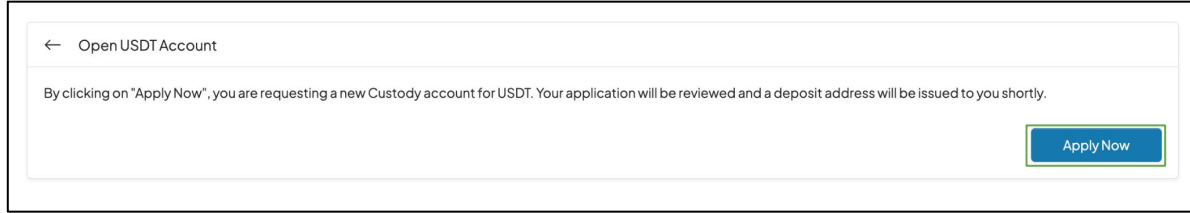
Note: You need to setup Two Factor Authentication (2FA) before applying for Custody account.

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Step 2

Click on **“Apply Now”** button to finish the application process.



Note: If you are a new Digital Asset Custody user, while applying for custody account, you will be prompted to accept the Terms & Conditions. You will be required to read and electronically sign the Custody Terms & Conditions,

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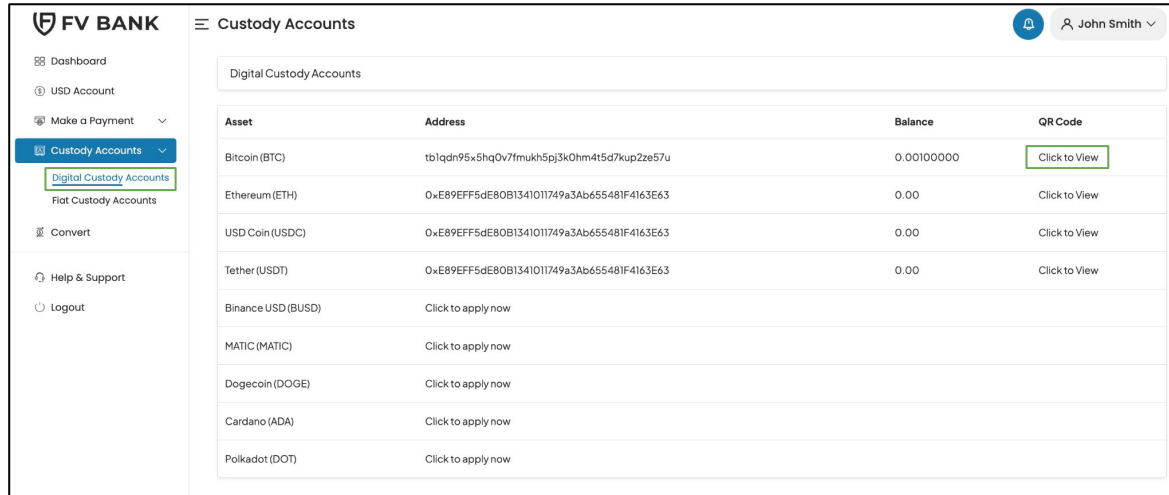
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Manage your Digital Assets account

FV Bank allows its customers to **deposit, hold and transfer** digital assets within the bank's regulated and compliant banking platform.

To view the deposit address of digital assets, select **"Custody Accounts"** followed by **"Digital Custody Accounts"** from the banking menu. Under the Digital Custody Accounts, select **"Click to view"** next to digital asset of your choice.



The screenshot displays the FV Bank interface for managing digital assets. The left sidebar contains navigation options: Dashboard, USD Account, Make a Payment, Custody Accounts (highlighted), Convert, Help & Support, and Logout. The main content area is titled 'Custody Accounts' and shows a sub-section for 'Digital Custody Accounts'. A table lists various digital assets with their respective addresses, balances, and QR codes. The 'Digital Custody Accounts' section is highlighted in the sidebar, and the 'Click to View' button for Bitcoin (BTC) is highlighted in the table.

Asset	Address	Balance	QR Code
Bitcoin (BTC)	tb1qdn95x5hqOv7fmuKh5pj3kOhm4t5d7kup2ze57u	0.00100000	Click to View
Ethereum (ETH)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
USD Coin (USDC)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
Tether (USDT)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
Binance USD (BUSD)	Click to apply now		
MATIC (MATIC)	Click to apply now		
Dogecoin (DOGE)	Click to apply now		
Cardano (ADA)	Click to apply now		
Polkadot (DOT)	Click to apply now		

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This screen shows the respective digital assets **balance**, **deposit address** and the **QR code**. Copy the digital asset's **deposit address** and provide it to the sender to receive deposits into the FV Bank custody account.



Buy and Sell

This option allows you to buy and sell digital asset within your FV Bank account.

Transfer

Transferring digital assets from FV Bank custody account to external wallets and exchanges.

Account History

View your custody account transaction history and download transactional statements.



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Custody Accounts - Fiat Custody Accounts

Alongside custodying Digital Assets, FV Bank allows you to Custody your USD as well as providing access to Money Market Funds.

To get access to Custody Money Market (USD) feature, you will first need to send an email to FV's custody team at custody@fvbank.us

The screenshot displays the FV Bank web interface for Custody Accounts. The left sidebar contains navigation options: Dashboard, USD Account, Make a Payment, Custody Accounts (selected), Convert, Help & Support, and Logout. The main content area is titled 'Custody Accounts' and features a search bar for 'Fiat Custody Accounts'. Below the search bar is a table with columns for Asset, Account Number, and Balance. The table lists two entries: 'Custody Money Market (USD)' with a balance of 'Click to apply now' and 'Custody (USD)' with an account number of '801081514' and a balance of '\$470.49'. The user's name 'John Smith' is visible in the top right corner.

Asset	Account Number	Balance
Custody Money Market (USD)	Click to apply now	
Custody (USD)	801081514	\$470.49

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This option in the menu allows you to convert USD with digital assets.

Note: To buy any digital asset, you will need to keep balance in Custody (USD) account.

Step 1

To transfer balance from USD Account to Custody Account (USD), click on **“Transfer”** button on the top right side of the screen.

The screenshot displays the 'Convert' page on the FV BANK interface. On the left is a navigation sidebar with options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert' and shows 'Convert - Order history' with a 'Print' icon. Below this are 'Buy' and 'Sell' buttons. Account balances are shown as 'Account (USD): \$300.00' and 'Custody Account (USD): \$470.49', with a 'Transfer' button next to the Custody Account balance. A table below lists two transactions:

Date	Pair	Type	Price	Amount	Cost	Status
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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Step 2

Enter the amount to be transferred and click **"Next"**.

The screenshot shows the FV BANK 'Convert' interface. On the left is a navigation menu with 'Convert' highlighted. The main area is titled 'Internal Transfer' and shows account balances: 'Account (USD): \$ 300.00' and 'Custody Account (USD): \$ 470.49'. The form has three fields: 'From' (Account (USD)), 'To' (Custody Account (USD)), and 'Amount' (with a dollar sign and the value '120'). A double-headed arrow icon is between the 'From' and 'To' fields. A 'Next' button is at the bottom right.

Caution: Please ensure the **From** field is Account (USD) and **To** field is Custody Account (USD)

Note: In this screen, you can also transfer funds from Custody Account (USD) to Account (USD) by simply clicking on  icon to reverse the funds transfer field.

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Step 3

The system will present you with a preview of your payment transfer. Review the information and click **"Confirm"** to proceed.

← Internal Transfer Account (USD): \$ 300.00
Custody Account (USD): \$ 470.49

To account: Custody Account (USD)
Description: Transfer Account (USD) to Custody Account (USD)

Total amount: **\$120.00**

[Previous](#) [Confirm](#)

The transaction is now posted. You can see your new balance reflected in Custody Account (USD).

FV BANK Convert John Smith

Convert - Order history Print

Account (USD): \$180.00
Custody Account (USD): \$590.49 [Transfer](#)

Date	Pair	Type	Price	Amount	Cost	Status
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

Payment received x
You have received a deposit of \$120.00 with transaction number FV000020073. Your new balance is \$590.49.

Payment performed x
A payment of \$120.00 (FV000020072) has been performed from Account (USD) to Custody Account (USD)

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Buy Digital Assets with USD

Step 1

To purchase a digital asset, select **“Buy”** option in the Convert Screen.

The screenshot shows the FV BANK interface for the 'Convert' screen. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert' and includes a 'Convert - Order history' section with a 'Print' icon. Below this are two buttons: 'Buy' (green) and 'Sell' (red), with a mouse cursor pointing to the 'Buy' button. To the right of these buttons, the account balance is shown as 'Account (USD): \$114.00' and 'Custody Account (USD): \$470.49', along with a 'Transfer' button. Below the buttons is a table with the following data:

Date	Pair	Type	Price	Amount	Cost	Status
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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Step 2

Select the digital asset you wish to purchase.

Note: You will need to have previously applied for a custody account for the specific digital asset you wish to buy.

The screenshot shows the 'Convert - Buy' interface. At the top right, it displays 'Custody (BTC): 80.00100000' and 'Custody Account (USD): \$ 470.49'. The main section is divided into three columns: 'Order Side', 'Order type', and 'Slippage'. Under 'Order Side', there are 'Buy' and 'Sell' buttons. 'Order type' is set to 'Market'. 'Slippage' is 0% with a 'Max Slippage' field set to 3.00%. Below this, there are three rows: 'Amount', 'Est. Price', and 'Total'. The 'Amount' row shows '0.00' with a dropdown arrow and the label 'Amount of BTC to buy'. The 'Est. Price' row shows '27,430.69 USD' with the label 'Estimate price of BTC at the best market price'. The 'Total' row shows '0.00 USD' with the label 'Estimated amount of USD to spend'. A dropdown menu is open over the 'Amount' field, listing 'BTC', 'ETH', 'USDC', and 'USDT'. A 'Buy BTC with USD' button is visible next to the dropdown.

In this screen, you can also see the current price of the digital asset you select and also the slippage for the trade order. The Max Slippage can be modified by you, according to your best interest. Default will always be 3%.

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Step 3

Enter the digital asset amount you wish to purchase and click on **“Buy BTC with USD”**

The screenshot displays the 'Convert - Buy' interface. At the top right, it shows 'Custody (BTC): 0.00100000' and 'Custody Account (USD): \$470.49'. The 'Order Side' section has 'Buy' selected. The 'Order type' is set to 'Market'. The 'Slippage' is 0% and 'Max Slippage' is 3.00%. The 'Amount' field is set to 0.001 BTC. The 'Est. Price' is 27,425.15 USD. The 'Total' is 27.57 USD. A green box highlights the 'Buy BTC with USD' button.

Field	Value	Unit
Amount	0.001	BTC
Est. Price	27,425.15	USD
Total	27.57	USD

In this screen, you can also see the current price of digital asset you're purchasing and edit the slippage for the buy order.

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Your digital asset purchase was successfully completed. You can click on the trade in the order history to view the details.

The screenshot shows the 'Convert' page on the FV BANK interface. The left sidebar contains navigation options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert - Order history' and includes a 'Print' button. Below the title are 'Buy' and 'Sell' buttons. Account balances are shown: 'Account (USD): \$114.00' and 'Custody Account (USD): \$442.97' with a 'Transfer' button. A table lists three orders:

Date	Pair	Type	Price	Amount	Cost	Status
10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.39 USD	Closed
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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Sell Digital Assets for USD

Step 1

Click on **“Convert”** option in the left side banking menu. Select **“Sell”** option in the header to proceed with digital assets purchase.

The screenshot displays the FV BANK 'Convert' page. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert' and contains a 'Convert - Order history' section with 'Buy' and 'Sell' buttons. The 'Sell' button is highlighted with a mouse cursor. To the right of the buttons, account balances are shown: Account (USD): \$114.00 and Custody Account (USD): \$442.97, along with a 'Transfer' button. Below this is a table with the following data:

Date	Pair	Type	Price	Amount	Cost	Status
10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.39 USD	Closed
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

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Step 2

Select the digital asset you wish to sell, enter the digital asset amount and click on **“Sell BTC with USD”**

The screenshot displays the FV BANK 'Convert' interface. On the left is a sidebar with navigation options: Dashboard, USD Account, Make a Payment, Custody Accounts, Convert (highlighted), Help & Support, and Logout. The main area is titled 'Convert - Sell' and shows the following details:

- Order Side:** Buy/Sell (Sell is selected)
- Order type:** Market
- Slippage:** 0% (Max Slippage: 3.00%)
- Amount:** 0.001 BTC (Amount of BTC to sell)
- Est. Price:** 27,364.20 USD (Sell BTC at the best market price)
- Total:** 27.23 USD (Estimated amount of USD to receive)

A red button labeled 'Sell BTC with USD' is located at the bottom of the main area. In the top right corner, there is a user profile for 'John Smith' and a notification bell icon. Custody information is shown in the top right: Custody (BTC): 80.00200000 and Custody Account (USD): \$ 442.97.

In this screen, you can also see the current price of the digital asset you select and also the slippage for the trade order. The Max Slippage can be modified by you, according to your best interest. Default will always be 3%.

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Your digital asset sell order was successfully executed. You can click on the trade in the order history to view the trade details..

The screenshot shows the FV BANK 'Convert' interface. On the left is a navigation menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts (with sub-options for Digital and Fiat Custody), Convert (highlighted), Help & Support, and Logout. The main content area is titled 'Convert - Order history' and includes a 'Print' button. Below this are 'Buy' and 'Sell' buttons. Account balances are shown: Account (USD): \$114.00 and Custody Account (USD): \$470.21, with a 'Transfer' button. A table lists conversion orders with columns for Date, Pair, Type, Price, Amount, Cost, and Status. The first row is highlighted with a green border. A notification at the bottom right states: 'Authorized payment successful' and provides details about a completed conversion request.

Date	Pair	Type	Price	Amount	Cost	Status
10-10-2023 09:45 AM	BTCUSD	Sell Market	27376.52 USD	0.00100000 BTC	27.38 USD	Closed
10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.39 USD	Closed
09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

Authorized payment successful

Your Conversion request to Sell BTC/USD has completed and \$27.24 has been credited to your Custody Account (USD) bringing your new balance to \$470.21, and

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Profile Menu

To access the profile menu, click on your name (**in this case, John Smith**) on the top right corner of your screen.

The screenshot displays the FV Bank Dashboard. At the top left is the FV BANK logo. The main header shows 'Dashboard' and a user profile dropdown for 'John Smith' with options for Account Details, Settings, Password, and Terms & Conditions. The dashboard features a 'Portfolio Balance*' of \$612.20 for the USD Account. Below this, there are sections for 'Fiat Custody (01)' and 'Digital Asset Custody (04)'. The Fiat Custody section shows a USD Custody Account (USD) with a balance of \$470.49 and an 'Apply for New Account' button. The Digital Asset Custody section shows three accounts: Bitcoin Custody (BTC) with 0.00100000 BTC and a value of \$27.71; Ethereum Custody (ETH) with 0.00 ETH and a value of \$0.00; and USD Coin Custody (USDC) with 0.00 USDC and a value of \$0.00. Each account has an 'Apply for New Account' button.

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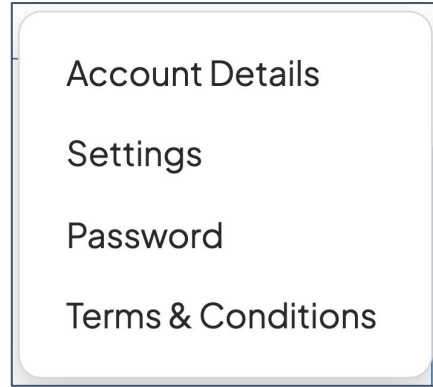
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**Account
Details**

View your complete personal information and the deposit instructions you need to provide for making deposits to your FV bank account.

Settings

Change the language (English/Chinese/Spanish) and color theme of FV Bank's online banking dashboard.

Password

Change your FV Bank account password

Terms and Conditions

View the history of all the terms and conditions you've accepted.

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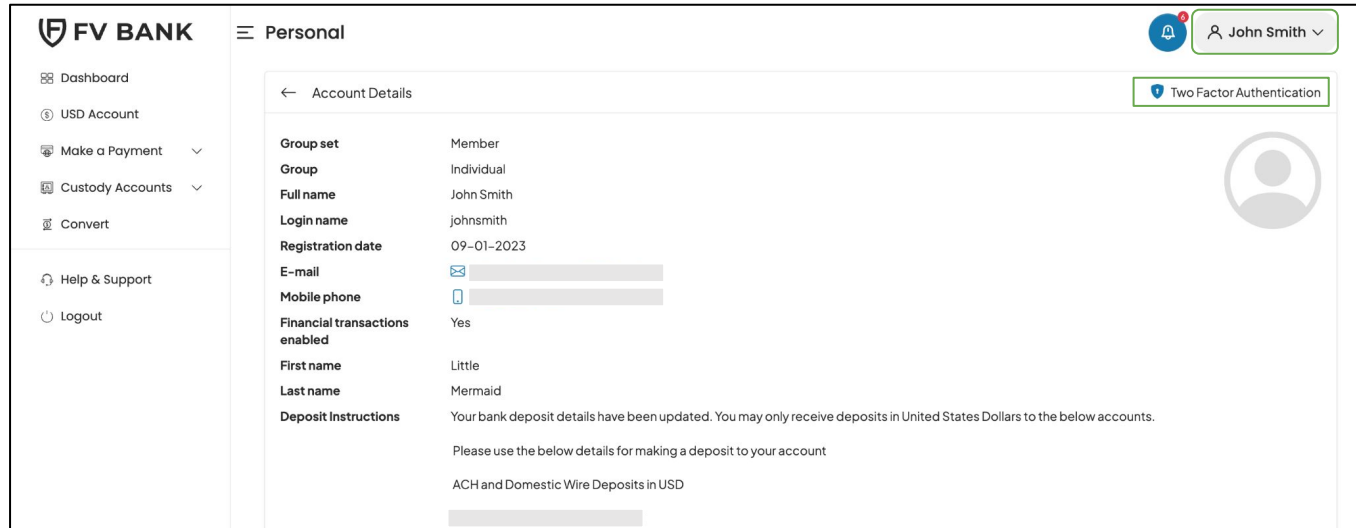
support@fvbank.us

Two Factor Authentication

FV Bank adds an extra layer of security to your bank account through an additional login verification step using google authenticator

Step 1

To enable 2FA for your FV Bank account, click on the username in top right of the screen followed by **“Account Details”** option. Under the Account Details,, you can find **“Two Factor Authentication”** button in the top left corner. Click on it to enable 2FA.



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Step 2

To set up Two-Factor Authentication, you will first be asked for OTP verification via your registered email address. To send the OTP, click on **"Send Code"** on the top right corner of the screen.

← Two Factor Authentication Details Send Code

User John Smith

FV Bank requires you to verify the OTP sent to your registered email address for your protection.

Please follow the below steps

- Click "Send Code" button
- Enter the OTP sent to your registered email address (Code expires in 20 minutes)
- Scan the QR code with your authenticator App such as Microsoft Authenticator
- Click "Verify" and Enable the 2FA

Step 3

Enter the code sent to your registered email address and click on **"Verify"** to continue.

← Send Code

Email Code * 876283 ?

Verify Code

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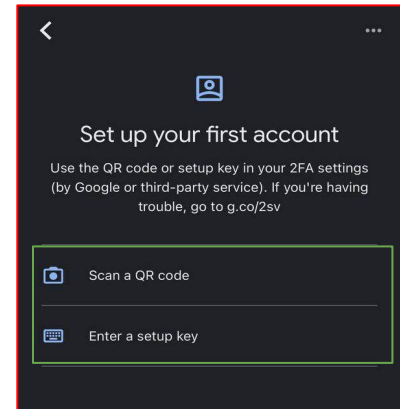
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Step 4

The screen will show the QR code or secret key to set up the two-factor authentication using **Google Authenticator**.

To use Google Authenticator on your smartphone, search for and download **“Google Authenticator”** from either the Apple or Android store.

Open the Google Authenticator app on your phone, and either scan the QR Code or enter the setup key generate the 2FA code.

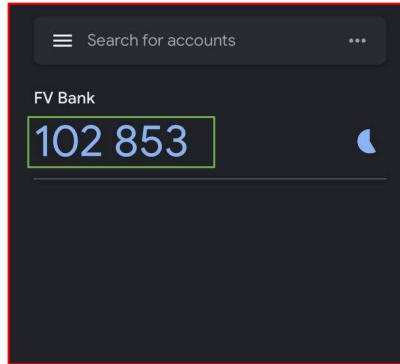


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Step 5

After scanning the QR code or providing the secret key, the google authenticator will generate a **6 digit verification code**. Go to your FV Bank web application and click on **“Verify”**



Step 6

Enter the code generated by the Google Authenticator and click on **“Enable 2FA”**



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Notifications

To view all your notifications, click on the **bell icon** left to the username on the top right corner of the screen.

This screens displays all your account related notifications including incoming and outgoing transaction alerts, transaction authorization alerts and more!

The screenshot displays the FV BANK user interface. On the left is a sidebar menu with options: Dashboard, USD Account, Make a Payment, Custody Accounts (with sub-options for Digital and Fiat Custody), Convert, Help & Support, and Logout. The main area shows the 'Personal' profile page with a notification bell icon and the user name 'John Smith'. Below this is a 'Notifications' section with a 'Notification settings' link, 'Mark all as read', and 'Remove all' options. A table of notifications follows:

Posted Date	Message	Action
10-10-2023 03:22 AM	A payment of \$ 50.00 (FV000020076) has been performed to [redacted]	🗑️
10-10-2023 03:22 AM	A payment with transaction # (FV000020076) for \$ 50.00 has been authorized by our compliance team for processing.	🗑️
10-09-2023 05:42 PM	A payment of \$ 120.00 (FV000020074) has been performed from Custody Account (USD) to Account (USD)	🗑️
10-09-2023 05:42 PM	You have received a deposit of \$ 120.00 with transaction number FV000020075. Your new balance is \$ 300.00.	🗑️
10-09-2023 05:41 PM	A payment of \$ 120.00 (FV000020072) has been performed from Account (USD) to Custody Account (USD)	🗑️
10-09-2023 05:41 PM	You have received a deposit of \$ 120.00 with transaction number FV000020073. Your new balance is \$ 590.49.	🗑️
09-12-2023 08:52 AM	Your Conversion request to Sell BTC/USD has completed and \$ 233.89 has been credited to your Custody Account (USD) bringing your new balance to \$ 470.49, and \$0.00900000 has been debited from your Custody (BTC) bringing your new balance to \$0.00100000	🗑️

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Help & Support

This option allows you to submit your query related to your FV Bank account to the FV Bank support team. All you need to do is provide all the required information and click **“Submit”**.

The screenshot displays the FV Bank user interface for the 'Help & Support' section. On the left is a navigation sidebar with options: Dashboard, USD Account, Make a Payment (with a dropdown arrow), Custody Accounts (with a dropdown arrow), Convert, Help & Support (highlighted with a blue border), and Logout. The main content area is titled 'Help & Support' and contains a 'Contact Us' form. The form fields are: 'Account Holder Name' (pre-filled with 'John Smith'), 'Account Type' (pre-filled with 'Individual'), 'Select Your Issue *' (a dropdown menu), 'Describe your issue in one sentence *' (a text input field), 'Attach a file' (with an upload icon), and 'Describe your issue in Details *' (a larger text input field). A blue 'Submit' button is located at the bottom right of the form. The top right of the page shows a notification bell icon and the user's name 'John Smith' with a dropdown arrow.